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# PCD-MANAGER

## Installation and Programming Instructions

WI1483A 2/07

The screenshot shows the PCD-MANAGER software interface for 'Gemini Access - Card Holders'. The main window contains a table with the following columns: Last Name, First Name, M.I., Card User, Alarm User, Area (s), and For Installer Use Only. The first row is populated with 'System' in the Last Name column and 'User' in the First Name column. The rest of the rows are empty. To the right of the table is a workspace tree showing a hierarchy: Gemini Access > Card Holders > Personnel > Cards. Below the table, there are buttons for 'Finalize Changes', 'Get Access Log', 'Get Burglar Log', and 'Copy to Other Accounts'. At the bottom of the window, there are navigation buttons for 'F9 - Prev Screen', 'F10 - Next Screen', 'master', and 'NUM'.

	Last Name	First Name	M.I.	Card User	Alarm User	Area (s)	For Installer Use Only
1	System	User		<input type="checkbox"/>	<input type="checkbox"/>		
2				<input type="checkbox"/>	<input type="checkbox"/>		
3				<input type="checkbox"/>	<input type="checkbox"/>		
4				<input type="checkbox"/>	<input type="checkbox"/>		
5				<input type="checkbox"/>	<input type="checkbox"/>		
6				<input type="checkbox"/>	<input type="checkbox"/>		
7				<input type="checkbox"/>	<input type="checkbox"/>		
8				<input type="checkbox"/>	<input type="checkbox"/>		
9				<input type="checkbox"/>	<input type="checkbox"/>		
10				<input type="checkbox"/>	<input type="checkbox"/>		
11				<input type="checkbox"/>	<input type="checkbox"/>		
12				<input type="checkbox"/>	<input type="checkbox"/>		
13				<input type="checkbox"/>	<input type="checkbox"/>		
14				<input type="checkbox"/>	<input type="checkbox"/>		
15				<input type="checkbox"/>	<input type="checkbox"/>		
16				<input type="checkbox"/>	<input type="checkbox"/>		
17				<input type="checkbox"/>	<input type="checkbox"/>		
18				<input type="checkbox"/>	<input type="checkbox"/>		
19				<input type="checkbox"/>	<input type="checkbox"/>		
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25				<input type="checkbox"/>	<input type="checkbox"/>		
26				<input type="checkbox"/>	<input type="checkbox"/>		
27				<input type="checkbox"/>	<input type="checkbox"/>		
28				<input type="checkbox"/>	<input type="checkbox"/>		
29				<input type="checkbox"/>	<input type="checkbox"/>		
30				<input type="checkbox"/>	<input type="checkbox"/>		
31				<input type="checkbox"/>	<input type="checkbox"/>		
32				<input type="checkbox"/>	<input type="checkbox"/>		
33				<input type="checkbox"/>	<input type="checkbox"/>		
34				<input type="checkbox"/>	<input type="checkbox"/>		
35				<input type="checkbox"/>	<input type="checkbox"/>		
36				<input type="checkbox"/>	<input type="checkbox"/>		
37				<input type="checkbox"/>	<input type="checkbox"/>		
38				<input type="checkbox"/>	<input type="checkbox"/>		

# Installation, Programming and Operation of the NAPCO PCD-Manager Software

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## System Requirements

### SYSTEM HARDWARE

1. One unused RS-232 serial communications port (Com 1-8) and a Gem-RS232 module for local serial connection, or USB to Serial Bus Adapter.
2. A Standard CAT5 network cable for connection to the LAN, and access to a Local Area Network (when used with TCP/IP or multiple users).
3. Windows-based PC (with networking capability, if used).
4. 256MB RAM.
5. An IBM-compatible PC, 1GHz speed or faster.
6. Video resolution of 800 x 600 or higher

### SYSTEM SOFTWARE

1. Windows XP Professional ONLY.
2. Microsoft Internet Explorer 5.01 or later.

3. For installation and updates, administrator permissions on the computer (Windows XP Pro) is required.
4. For installation and updates, stop or turn off all anti-virus, personal firewall, and other monitoring services.
5. Perform all Microsoft updates prior to installation.

### COMPATIBLE USB ADAPTERS

- Saelig USB-COM, Belkin F5U103 (Discontinued), Keyspan 19HS, USB UMC-100, and FTDI FT8U232AM.

### CONTROL PANELS SUPPORTED

- Gemini GEM-P3200, GEM-P9600 and GEM-X255.

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# Access Control System Overview

## ACCESS CONTROL

Access control allows you to extend or restrict admittance to a secured area of a protected premises. Cards with proper credentials that are presented to a card reader will release a door locking mechanism (such as a magnetic lock or electric strike). For cards without proper credentials, the system will prevent access.

The **NAPCO GEM-ACM1D** and **GEM-2D** Access Control accessories are integrated with the burglary functions of the GEM-X255, GEM-P9600 or GEM-P3200 control panels, and thus can be used to arm and disarm the system and to generate audible alarms that can be reported to a Central Station monitoring service. In a GEM-X255 and GEM-P9600 system, up to 4 ACM modules are supported, and each ACM can provide access to two doors (a GEM-P3200 system supports up to 2 ACM modules). In addition, door activity can be mapped to several zones for the recording of log events. Up to 195 card users can be accommodated with the GEM-ACM1D accessory alone (with a GEM-X255 panel); **using the PCD-MANAGER software, the number of card users can be increased to 1000.** For installing and wiring an ACM system, see W11221 for more information.

## PCD-MANAGER OVERVIEW

The **NAPCO PCD-MANAGER** software is designed to simplify the monitoring, maintenance and customization of the GEM-ACM1D and GEM-2D accessories via a Windows-based computer.

The most basic function of the PCD-MANAGER software is to add cardholders to the system. It can also be used to add and maintain alarm users (keypad user codes). Complex panel-specific information is hidden and only basic ACM-related information is presented on the screen. Advanced functionality, such as adding Access Groups and Schedules, is available from menus.

Within the PCD-MANAGER software, multiple accounts can be created, *each representing an installed control panel*. If personnel changes are made to one account, those changes can be automatically propagated to all other accounts if the operator wishes.

The PCD-MANAGER software is fully compatible with PCD-Windows Quickloader account files.

Like PCD-Windows, the PCD-MANAGER software communicates with alarm systems in all current downloading modes:

- locally via a serial COM port
- remotely via Telco line
- remotely via a TCP/IP network

**NOTE:** Prior to running the PCD-MANAGER software, *the dealer must install the alarm system and it must be configured with PCD-Windows Quickloader download software.*

Although PCD-MANAGER is designed primarily for control panels with the GEM-ACM1D installed, the PCD-MANAGER software will operate with control panels that

do not have ACM modules. If PCD-MANAGER detects the GEM-ACM1D as missing, the software will simply hide all ACM-related fields, allowing other operations to be performed (such as assigning regular alarm system keypad user codes and defining schedules for the user codes).

Once PCD-MANAGER is up and running, with the method of communication configured, tested and working, it is suggested that the most simple aspects of PCD-MANAGER be used first, to allow you to grow accustomed to the software.

## NAMES > CARDS > GROUPS > SCHEDULES

At its most basic, access control usually involves a building, a large number of people, and the idea of allowing or denying the people access to that building during certain times. Therefore, it makes sense that the first step should be to add the names of people into the system, each name unique, to distinguish between individuals.

Once names are added, the next step is to assign a specific proximity card (or cards) to each person (proximity cards and readers now being commonly used).

Next, as with many access control systems, it is convenient for large numbers of similar users to be *grouped together*--controlled all at once rather than individually--saving time and effort. For example, if the building is a place of employment, many people working in the building tend to share common working hours, lunch hours, holidays, etc. Once these "Access Groups" of people are conceived and organized, they can be created within PCD-MANAGER, with all of its attributes (scheduled times such as "active" working hours, "inactive" holiday hours, etc.) all specified in detail. Access Groups, therefore, are controlled by "schedules"; a person who possesses a proximity card which is assigned to a specific Access Group is therefore controlled by the schedule of that Access Group. The schedule defines *when* that Access Group is enabled in the system, thus controlling access to the building.

These interconnected relationships--**names** assigned to **cards** assigned to **groups** assigned to **schedules**--may best describe the PCD-MANAGER software at its most basic.

The basic steps are as follows:

1. **Add names of people** to the program (add "Personnel") (see page 13)
2. **Assign names to specific cards** (see page 15)
3. **Create Access Groups and configure individual schedules for each** (see pages 16-18)
4. **Assign cards (Card Holders) to Access Groups** (see page 15)

The basic steps for adding Alarm Users are:

1. **Create Alarm Users** from the list of Personnel
2. **Create Schedules for Alarm Users**
3. **Assign Alarm Users to Alarm User Schedules**

# Quick Start Checklist

## STEPS NEEDED TO GET UP AND RUNNING

- 1. **Install and wire a new control panel** (with panel code V55 or higher) at the premises. See appropriate documentation for panel and keypad type enclosed with control panel for installation instructions.
- 2. **Install and wire a GEM-ACM1D (and GEM-2D if needed)** onto the control panel (using code V2 or higher). See ACM documentation enclosed with ACM accessories for installation instructions.
- 3. **Install and use PCD-Windows Quickloader software** to download a new program to the control panel.
- 4. **Install the PCD-MANAGER software** into a PC used to communicate with the control panel. Be sure the PC conforms to the **System Requirements** listed on page 2. Dealers may wish to perform the following steps to help their customers get up and running--see page 5 for Dealer software setup and installation instructions.
- 5. **Determine a means of communication** for the PCD-MANAGER software PC to link with the control panel. There are three options, either *Local*, *Network* or *Modem*--see page 30 for more information.
- 6. **Transfer existing panel programming into PCD-MANAGER.** Two methods are available:
  - A. Upload the panel program into PCD-MANAGER.** This method is described on page 28.
  - B. Use the PCD-MANAGER Import Utility.** Installer will use PCD-Windows Quickloader software to *export* Accounts as .QL9 files, and then import the .QL9 files into the PCD-MANAGER software. See pages 28-29.
- 7. **Add names of people to the accounts created in step 6.** Uploading the panel program will not specify names, and importing .QL9 files may not fully transfer all names correctly. Therefore, it may be necessary to manually enter/edit names--or import names from a text file (in a specific format).

## FOR CARD HOLDERS:

- 8. **Assign Names to Proximity Cards.** See page 15 for details.
- 8a. **Create Access Groups for Card Holders.** See page 15 for details.
- 8b. **Configure Schedules for each Access Group.** See page 16 for details.
- 8c. **Assign Card Holders to Access Groups.** See page 15-16 for details.

## FOR ALARM USERS:

- 9. **Create Alarm Users,** if you want to assign someone a keypad user code (instead of--or in addition to--a proximity card). See page 21 for details.
- 9a. **Create Schedules for Alarm Users,** to determine when their keypad user codes are active. See page 22 for details.
- 9b. **Configure Schedules for each Alarm User.** See pages 21-23 for details.

# Dealer Software Setup and Installation

## Personalizing PCD-MANAGER

When distributing the PCD-MANAGER software to customers, dealers can customize the software by editing the DealerInfo.ini file that contains:

- A Dealer's website internet address
- A Technical Support telephone title
- A Technical Support telephone number

In the Company Logo folder, place your own bitmap graphic company logo, but be sure to name the file "logo.bmp".

After PCD-MANAGER is installed, the company logo will appear on the login page and the "About PCD-MANAGER" dialog. Contact information for technical support and your company web address will appear in the "About" dialog. All of these optional items will allow dealers to build your own "brand name" software.

Dealers may wish to perform the following tasks:

1. Install PCD-MANAGER into a designated PC.
2. Create a CD-R/W that contains the PCD-MANAGER software.
3. Export the panel accounts from PCD-Windows Quick-loader (as .QL9 files and with a password of "napcoacm") and place them into a new "Accounts" folder on the CD-R/W that contains PCD-MANAGER. See page 28 for instructions.

Upon the installation of the PCD-Manager software to each customer's computer, the "Accounts" folder will be automatically copied onto their computer. When the software is first started, use the Master Password of "napcoacm" to automatically import the .QL9 files into the software. Importing files in this automatic manner will help you get up and running faster and easier. If the "napcoacm" password is not used, the .QL9 files will need to be imported manually. After importing, be sure to change your Master Password.

## Installing the PCD-MANAGER Software

### INSTALLATION VIA CD-ROM

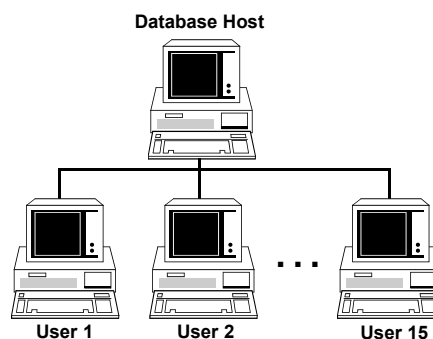
1. Close any programs (including any anti-virus, anti-spyware, and monitoring tools) before starting your installation.
2. Insert the CD-ROM into the drive.
3. If Auto Start is enabled for the CD-ROM drive, the installation should start on its own. Otherwise, from Windows Explorer, double click on the file startup.exe on the CD-ROM—or—from the Start menu, select Run,

then type: <Your CD-ROM Drive Letter>:\startup.exe, and click **Open** and **OK**.

4. Follow the screen instructions. You may need to restart Windows after the installation has completed.
5. It may be necessary to repeat steps 3 and 4, if the install process found it necessary to install a Service Pack.

**NOTE:** A "DOT NET" folder exists under the **Install Components** folder on the PCD-MANAGER installation CD. If you have a .NET installation error, manually install the .NET object from the CD.

## Network Installations



With PCD-MANAGER, one Master and 16 pre-defined users and passwords can all be logged into the same network database at the same time, making multi-user network access to a centralized database very easy to implement. To create a network, each with a separate software installation accessing the same database host machine, proceed as follows:

### Creating a Network Database

1. Copy or move an existing database (or create new database files) into a network directory. The computer on which this network directory resides can be referred to as the "Database Host".
2. Add users to the corporate Users list.

### User Machines

3. Install the PCD-MANAGER software onto each corporate user computer.
4. Point the database to the database host (see **Password Screen Menus, Database Selection** on page 6).

### Monitor and Control

From the corporate user screen, the Master user can:

- Check which users are logged on
- Check which accounts have been opened
- Force a user off the database

Dealers may wish to run their own version of the PCD-MANAGER software in order to ensure their customer's accounts are working properly. Dealers and customers can use the **Backup Database** and **Restore Database** functions for this purpose, described on page 6.

# Startup and Login

## Running the PCD-MANAGER Software

### STARTING THE PROGRAM:

From the **Start Menu**, select **Programs, Napco Security Group, PCD-MANAGER**.

**NOTE: "Napco Security Group"** is the default Group name, and may have been manually changed during the installation.

## Login

Access to the program requires an acceptable **Login Name** and **Password**. The **Login Name** must be between 1-8 characters in length and the **Password** must be between 1-8 characters in length.

### PASSWORD SCREEN:

The first screen that appears after starting the program is the **Password Screen**:

#### First Time Login:

- The first time you login and create the database, you must type "master" as the **Login Name** and type any password that conforms to the above requirements.
- **Dealers:** If you are attempting to pre-load .QL9 imported accounts, use the password "napcoacm" (all lowercase).
- When entering a password for the first time, you must retype the same password to confirm (in the **Initialize Master Password** screen:



Retype your password and click **OK** or click **Cancel** to select a new password.



**IMPORTANT!** We **HIGHLY** recommend you keep a written record of your password in a safe place! If you misplace this password, you will **NOT** be able to access the program as the **master user** again.

After the **Login**, communication with the installed control panels must be setup (see page 30).

## Master Password

The **Master Password** can be changed by logging in as Master and clicking **Tools, Master Password** in the PCD-MANAGER main toolbar. In the Master Password dialog, type the new Master Password in the field provided, and re-type the same password in the **Confirm New Password** field. Click **OK** to save or **Cancel** to exit without saving.

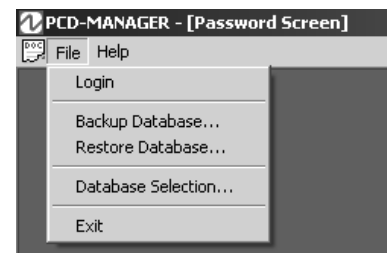


## Logout

The user can log out of PCD-MANAGER at any time, only allowing other users with proper passwords to enter the system. Log off by clicking **File, Logout** from the PCD-MANAGER main toolbar. The **Password Screen** opens, awaiting a **Login Name** and **Password**.

## Password Screen Menus

The PCD-MANAGER **Password Screen** contains two menu items:

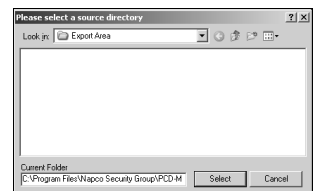


### FILE

**Login** - Equivalent to the Login button, initiating the log on process.

**Backup Database** - User can backup PCD-MANAGER database files for safety or sharing purposes. Backed up files are located in the Export Area folder in the installation directory.

**Restore Database** - User can receive previously backed up files (for example from a separate Dealer's PCD-MANAGER installation) and return the software to a previously saved state. Click to open the dialog (shown at right), which allows the specific database files to be selected:



**Database Selection** - Click to select the specific database to open. Can be used by Dealers who service multiple accounts. Note that multiple software installations can be used, each pointing to one network location.



**Exit** - Click to quit the program.

### HELP

**About PCD-MANAGER** - Displays Copyright details, build number records, database information, etc.

# Master and Corporate Users

## Two User Types

In general, PCD-MANAGER has two types of corporate users who can log into the software:

- A **master** user
- A group of **normal** corporate users

At the first-time startup, PCD-MANAGER requires the *master* user to supply a login name and password. Multiple copies of PCD-MANAGER may be run at the same time from different PC's; however each copy must be signed in with a different login name. Only one login name of either type may be signed in to PCD-MANAGER at a time.

## Master Corporate User

A *master user* can assign, modify and delete *normal users* (along with their corresponding properties). By default, when PCD-MANAGER is run for the first time, the "Login Name" of the *master user* will be either "master" or "MASTER".

The master password can only be changed by the master user. When the master user is signed-in to PCD-MANAGER, full privacy and communications privileges allow additional window menu items to be enabled for the master user that are not available to normal corporate users. The enabled selections in the **File** menu are as follows:

- New Account
- Copy Account
- Copy to Other Accounts
- Delete Account
- Import Quickloader Accounts
- Import Personnel From File

## Passwords

To change the master password, log into PCD-MANAGER using the existing master password. Click **Tools, Master Password**, and the following dialog appears:

In the New Master Password field, type a new master password (maximum 8 characters) and retype to confirm. If both passwords do not match, the following warning popup appears:

After entering new password, click **OK** to save or click **Cancel** to exit without saving.

## Normal Corporate Users and their Properties

Click **Tools, Corporate User Setup**, and the following dialog appears.

#	Name	Password	Privacy Level	Communication	Login Time	Logout Time	Account In-Use
1	regular	regular	Full	Full	11/08/2005 11:08:2005	11/08/2005 11:16:51 AM	
2			Full	Full	No Login	No Logout	
3			Full	Full	No Login	No Logout	
4			Full	Full	No Login	No Logout	
5			Full	Full	No Login	No Logout	
6			Full	Full	No Login	No Logout	
7			Full	Full	No Login	No Logout	
8			Full	Full	No Login	No Logout	
9			Full	Full	No Login	No Logout	
10			Full	Full	No Login	No Logout	
11			Full	Full	No Login	No Logout	
12			Full	Full	No Login	No Logout	
13			Full	Full	No Login	No Logout	
14			Full	Full	No Login	No Logout	
15			Full	Full	No Login	No Logout	
16			Full	Full	No Login	No Logout	

In the above dialog, a master corporate user can assign restrictions to each normal corporate user in order to prevent them from accessing certain features in the PCD-MANAGER software. The table below summarizes the properties of a normal user.

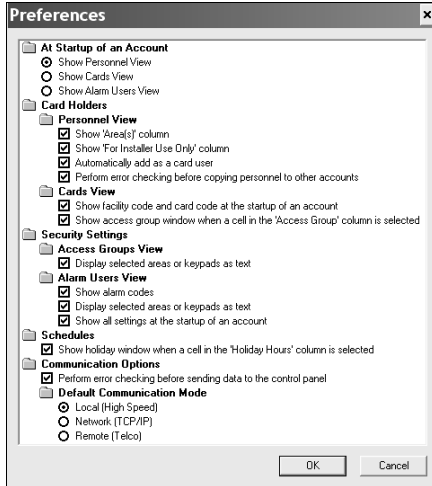
Properties	Selections
User Name	PCD-MANAGER operator name.
User Password	PCD-MANAGER operator password.
User Display	Select as follows: 1. <b>Full</b> – Operator has access to both the Cards View and the Alarm Users View. 2. <b>Card Only</b> – Operator restricted to Cards View only ( <i>Cards</i> tab of the <b>Card Holders</b> menu). 3. <b>Alarm-Only</b> – Operator restricted to Alarm Users View only ( <i>Alarm Users</i> tab of the <b>Security Settings</b> menu).
User Privacy Level	Select as follows: 1. <b>Full</b> – Operator has full read/write software access. 2. <b>Read-Only</b> – Operator has read only access. Control panel user/card codes are hidden. <b>Note:</b> When selected, the <i>Communication</i> selections (see next row in this table) are limited to <i>Upload-Only</i> and <i>None</i> .
Communication	Controls user access to alarm system, as follows: 1. <b>Full</b> – Operator has full download/upload communication access to PCD-MANAGER. Selection not available if User Privacy Level (above) set to <i>Read-Only</i> . 2. <b>Upload Logs Only</b> – Operator can upload event logs except panel dealer information. No downloading allowed. 3. <b>None</b> – Operator has view-only access. Codes not visible.
Logon Time	Displays date/time operator logged in to PCD-MANAGER.
Logout Time	Displays date/time operator logged out of PCD-MANAGER. Operators still logged in display "Not Logout".
Account In-Use	Displays name of account currently open by operator.
Remove User button	Master user can click to permanently remove the highlighted user from the system.
Logout User button	Master user can click to manually logout the highlighted user from the system.

After making selections, click **OK** to save or click **Cancel** to exit without saving.

# Preferences

## Customize PCD-MANAGER

Various features and settings within the PCD-MANAGER software can be customized. Click **Tools, Preferences** in the PCD-MANAGER toolbar. The **Preferences** dialog opens:



The **Preferences** dialog allows the following changes to be made (by clicking radio buttons or check boxes) to the PCD-MANAGER software:

### At Startup of an Account

**Show Personnel View** - When the PCD-MANAGER software first opens (just after logging in), the first view that appears, by default, is the *Personnel View* (see image on page 13).

The *Personnel View* allows users to easily add names to the access control system. The first step for programming almost any access control system tends to be the process of adding names, therefore this view was selected, by default, to be the first to appear. However, either of two other views can be selected to appear after startup, if desired:

- Show Cards View
- Show Alarm Users View

The **Show Cards View** (see page 15) displays the *Cards* tab of the **Card Holders** menu, allowing users entered in the *Personnel* tab to be selected as cardholders and to be assigned to specific cards and into specific groups.

The **Show Alarm Users View** (see page 21) displays the *Alarm Users* tab of the **Security Settings** menu, allowing users entered in the *Personnel* tab to be selected as alarm users and to be assigned individual alarm codes and attributes (system abilities, area assignments, etc.).

### Card Holders

**Personnel View - Show 'Area(s)' Column:** When checked, an **Area(s)** column is added to the *Personnel* tab of the **Card Holders** menu (see image page 13). When clicked, the **Area(s)** column displays a table indi-

cating the areas to which the selected user has access.

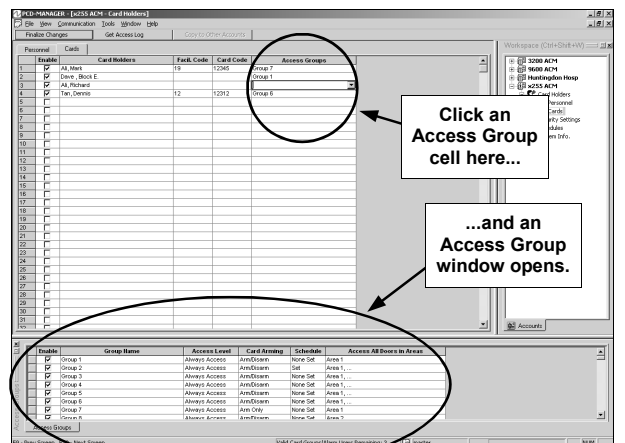
**Personnel View - Show 'For Installer Use Only' Column:** When checked, a **For Installer Use Only** column is added to the *Personnel* tab of the **Card Holders** menu (see image page 13). When clicked, the column displays a table indicating data from the control panel regarding **Access Groups** and **Alarm Users** for that selected user. This is a reference for the dealer, in case he needs to modify a user locally from the keypad or remotely via the PCD-Windows QuickLoader. The numbers presented in this column are the actual *control panel user numbers*, assigned by PCD-MANAGER itself. Also note that, for example, if an individual only has one card assigned then only one number will display, if they have three cards and an alarm code then four numbers will display).

**Personnel View - Automatically add as a card user:** When checked, new personnel entered into the *Personnel* tab of the **Card Holders** menu will be also automatically added as *card access users* (added to the *Cards* tab of the **Card Holders** menu).

**Personnel View - Perform error checking before copying personnel to other accounts:** When checked, the **Error Check** utility will automatically run before clicking the **Copy to Other Accounts** button (as described on page 11).

**Cards View - Show facility code and card code at the startup of an account:** When checked, the *Cards* tab of the **Card Holders** menu displays a **Facility Code** column and a **Card Code** column indicating the properties of the assigned card(s). Even if these columns are not normally set to display, they can be made to display simply by clicking on an empty cell in the *Card Holders* column (since at this time the software anticipates a new card is being entered).

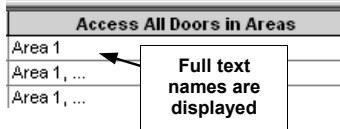
**Cards View - Show access group window when a cell in the 'Access Group' column is selected:** When checked, the *Cards* tab of the **Card Holders** menu displays an **Access Groups** window at the bottom of the screen when a cell is clicked in the **Access Groups** column (see image below). **Note:** This preference is enabled by default.



# Preferences (cont'd)

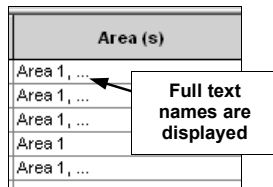
## Security Settings

**Access Groups View - Display selected areas or keypads as text:** When checked, full text names of areas are displayed in the **Access All Doors in Areas** column (located in the **Access Groups** tab of the **Security Settings** menu). An example is shown in the image at right:



**Alarm Users View - Show Alarm Codes:** When checked, the **Alarm Code** column is displayed in the **Alarm Users** tab of the **Security Settings** menu. The **Alarm Code** column displays a 3-6 digit alarm control panel code. See page 21 for a sample image of this column.

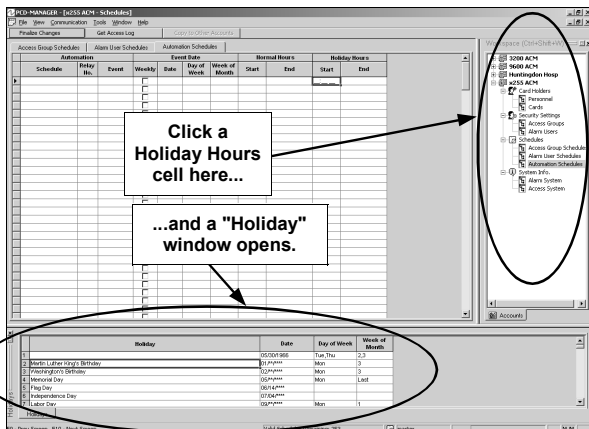
**Alarm Users View - Display selected areas or keypads as text:** When checked, full text names of areas are displayed in the **Areas** column (located in the **Alarm Users** tab of the **Security Settings** menu). An example is shown in the image at right:



**Alarm Users View - Show all settings at the startup of an account:** When checked, all columns are displayed in the **Alarm Users** tab of the **Security Settings** menu. See page 21 for a sample image.

## Schedules

**Show Holiday window when a cell in the 'Holiday Hours' column is selected:** When checked, the **Schedules** menu displays a **"Holiday"** window at the bottom of the screen when any cell is clicked in the **Holiday Hours** column (see image below). **Note:** This preference is enabled by default.



## Communication Options

**Perform error checking before sending data to the control panel:** When checked, the **Error Check** utility will automatically run before clicking the **Finalize Changes** button. The **Finalize Changes** button is used to send all new or changed data to the control panel to be put into use (see page 12).

**Default Communication Mode:** This setting determines the default communication mode displayed within the **Control Panel Communication** dialog (opened by clicking **Communication**, **Control Panel Communication** on the PCD-MANAGER toolbar).

The default setting is Network (TCP/IP) but the three possible settings are:

- Local (High Speed)
- Network (TCP/IP)
- Remote (Telco)

Click the radio button to select one of the three modes as default. Each mode is explained on pages 30-33.

When finished, click **OK** to save your selections or click **Cancel** to exit without saving.

# Account Features

## New Account Overview

**Note:** Only master users can create new accounts.

Before creating new accounts with PCD-MANAGER, we recommend that you import or upload the existing control panel programming (see page 28), then use PCD-MANAGER to make programming changes. In addition, after an account is uploaded:

- If PCD-MANAGER finds that the account does not support an ACM, all ACM-related information will automatically be hidden and disabled.
- If PCD-MANAGER finds that the account does not support TCP/IP, the option of panel communication via a TCP/IP network will automatically be disabled.
- The number of areas, keypads and relays may be limited, depending on which control panel is used with the system.

## Create a New Account

In the PCD-MANAGER toolbar, click **File, New Account**. The **New Account** dialog opens:

The **New Account** dialog includes the following fields:

- **Account Name** - Type a unique name (maximum of 16 characters allowed)
- **Account Type** - Click the pull-down menu and select the alarm control panel type used in the ACM system. Currently, three panels are available: GEM-X255, GEM-P9600 and GEM-P3200.
- **Control Panel Security Code** - The security code is the numerical code required to access the alarm control panel used for the new account. Type a security code (maximum of 6 digits allowed).  
**Note:** This field is hidden by default. To display, press [Alt] + [U] and enter "napco" (lowercase) in the **Dealer Password** dialog. You can also update the password by clicking the **Change Password** button.
- **Comment** - Type any comments to assist in describing the new account (maximum of 160 characters allowed)

Either click **Cancel** to exit without saving, or click **OK** to save and open the new account. **Note:** When the new account opens in the main screen, the default view (either the *Personnel View*, the *Cards View*, or the *Alarm Users View*, can be changed in the **Preferences** dialog, accessed by clicking **Tools, Preferences** in the PCD-MANAGER toolbar.

## Other Account Features

In addition to creating new accounts, master users can perform the following tasks, via the PCD-MANAGER **File** menu:

- **Edit** an existing account (normal users can also edit existing accounts, but the control panel security code is hidden)
- **Delete** an existing account (master users only)
- **Close** an existing account (also normal users)
- **Copy** an existing account (master users only)
- **Import** an account created in PCD-Windows Quick-Loader software (master users only--see page 28)
- **Export** an existing account (master users only)

**Note:** In a multi-user software installation, accounts cannot be opened edited, deleted, or exported by two users at the same time. In addition, some of these tasks are available via a menu opened by right-clicking in the *Account Workspace* area, as shown on page 12.

The paragraphs below describe each of these features in detail:

## Open Account

To open an account, click **File, Open Account** in the PCD-MANAGER toolbar. The **Open Account** dialog opens, allowing the selection of existing accounts within PCD-MANAGER. Click to highlight an account name, and click **OK** to open the selected account, or click **Cancel** to exit without opening.

**Note:** If no accounts exist in the software, the **File, Open Account** menu item is "grayed-out" (unavailable).

## Edit Account

To edit an account, first open the account and then click **File, Edit Account**. The **Edit Account** dialog opens:

The **Edit Account** dialog includes the following fields:

- **Account Name** - Type a unique name (maximum of 8 characters allowed)
- **Account Type** - Reserved for future use.

**Control Panel Security Code** - The security code is the

# Account Features (cont'd)

numerical code required to access the alarm control panel used for the account. Type a security code (maximum of 6 digits allowed). **Note:** This field is hidden by default. To display, press [Alt] + [U] and enter "napco" (lowercase) in the **Dealer Password** dialog.

- **Comment** - Type any comments to assist in describing the account (maximum of 160 characters allowed)

Either click **Cancel** to exit without saving, or click **OK** to save the changes. **Note:** If no accounts exist in the software, the **File, Edit Account** menu item is "grayed-out" (unavailable).

## Close Account

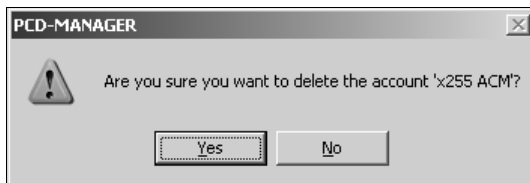
To close an account, click **File, Close Account** in the PCD-MANAGER toolbar.

When an account closes, all of the PCD-MANAGER windows related to that account close as well.

**Note:** If no account is open, the **File, Close Account** menu item is "grayed-out" (unavailable).

## Delete Account

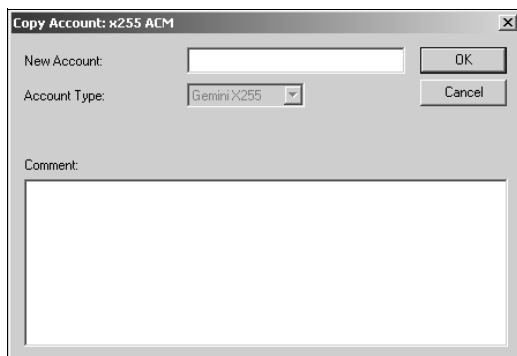
To delete an open account, click **File, Delete Account** in the PCD-MANAGER toolbar. A popup will appear requesting confirmation of the deletion (shown below).



Click **Yes** to delete the displayed account or click **No** to cancel the deletion. **Note:** Users cannot delete an account that is currently in-use by other users. **Note:** If no accounts exist in the software, the **File, Delete Account** menu item is "grayed-out" (unavailable).

## Copy Account

To copy an open account, click **File, Copy Account** in the PCD-MANAGER toolbar. The **Copy Account** dialog opens:



The **Copy Account** dialog includes the following fields:

- **New Account** - Type a unique name for the copied

account (maximum of 16 characters allowed)

- **Account Type** - Press Shift+F5 and click on the **Account Type** pull-down menu to edit the alarm control panel type used in the ACM system. Currently, three panels are available: GEM-X255, GEM-P9600 and GEM-P3200.

**Control Panel Security Code** - The security code is the numerical code required to access the alarm control panel used for the copied account. Type a security code (maximum of 6 digits allowed). **Note:** This field is hidden by default. To display, press [Alt] + [U] and enter "napco" (lowercase) in the **Dealer Password** dialog.

- **Comment** - Type any comments to assist in describing the copied account (maximum of 160 characters allowed)

Either click **Cancel** to exit without copying, or click **OK** to copy the open account.

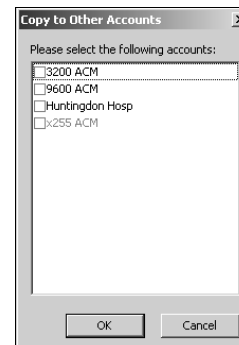
**Note:** If no accounts exist in the software, the **File, Copy Account** menu item is "grayed-out" (unavailable).

## Copy to Other Accounts Button

**Note:** The **Copy to Other Accounts** button is enabled only when the **Personnel** screen is open and when multiple accounts exist in the software (otherwise this button will be grayed-out).

The **Copy to Other Accounts** button is designed to propagate changes made within one account into other accounts within PCD-MANAGER (each account representing a control panel). In multiple-panel ACM installations, it is often necessary to enable users access system-wide (between control panels within one building).

To propagate new or existing personnel assignments from one account to another, first highlight the last names of the users you wish to copy, then click the **Copy to Other Accounts** button. The following dialog opens:



Select the accounts into which the personnel are to be copied, and click **Copy** to continue or **Cancel** to exit.

**Note:** When copying personnel data into other accounts, all attributes are copied except for internal software number

# Account Features (cont'd)

designations (such as user numbers and schedule numbers). These number designations, for all accounts, are for internal software use only, and are intended to be transparent to the corporate user.

## Finalize Changes Button

Click to send all new or changed data (such as new cards, access groups, alarm users, schedules, etc.) to the control panels to be put into use.

When the **Finalize Changes** button is clicked, a confirmation dialog appears (a typical example is shown below) providing a list of the screens modified and to be changed within the system.



Click **Cancel** to exit without saving changes or click **OK** to process the changes and put them into use. When **OK** is clicked the **Error Check** utility will automatically run (by default), as described in the section that follows.

## Error Checking

To ensure all changes made within PCD-MANAGER do not conflict with any new or existing control panel programming, an error checking utility is included with the software. The error checking utility will run when PCD-MANAGER begins communication with the control panel, and is a default selection within the **Preferences** screen (see page 9 for more information).

If enabled by the **Preferences** screen, when **OK** is clicked in the **Finalize Changes** confirmation dialog (described in the previous section above), the error checking utility will automatically run. A communications "status" screen (shown below) will open at the bottom of the window, allowing the corporate user to remain informed of the panel downloading progress and results. Control panel communication will only continue if no errors are found

Error No.	Description
1 00001	The combined number of Alarm Users and ACM Users is exceeding the system limit of 195
2 00002	Duplicate codes are found in Alarm Users (1, 2, 3)
3 00003	The start time for the normal hours of a schedule event cannot be greater than its end time
4	
5	
6	
7	
8	

**Note:** Users can also initiate the error checking utility by clicking **Tools, Error Checking** on the PCD-MANAGER toolbar.

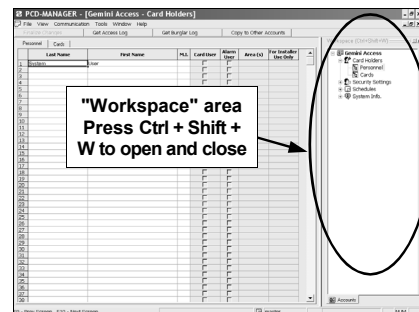
In the **Error Checking** window (shown above), users can double-click on an error listed and the selection will automatically jump to the specific field within PCD-MANAGER where the error originates.

## Printing

The PCD-MANAGER software allows the printing of the following information within each account:

- Alarm system users and their corresponding attributes.
- Card Holders and their corresponding attributes (only if the alarm system supports an ACM).
- Scheduled events and holiday dates.
- ACM logs (only if an alarm system supports an ACM).

## Workspace

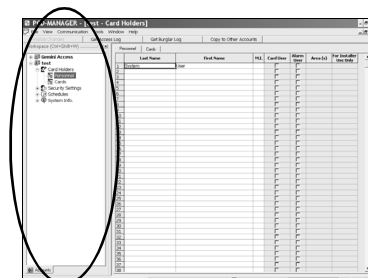


The **Workspace** (shown above) allows account features and settings to be presented in one convenient location. Accounts, each representing a control panel, can easily be selected by simply clicking the account name in the Workspace. Features associated with the account automatically open in a directory tree structure.

You can also right-click in the Workspace to open a menu list of options available, shown at right.

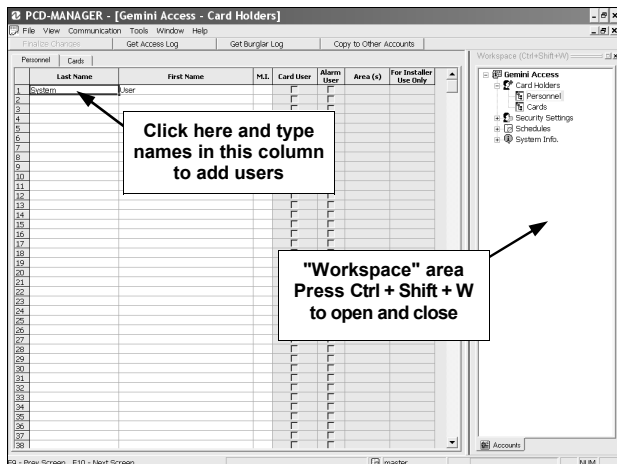


In addition to the options mentioned previously (**New Account**, etc.), the Workspace can be Hidden (click **Hide**) and can be moved to the right or left side of the PCD-MANAGER window (click **Dock to Left** or **Dock to Right**). The image below displays PCD-MANAGER with the Workspace "docked" to the left:



# Personnel: Adding / Editing / Deleting

## Card Holders > Personnel



The *Personnel* tab of the **Card Holders** menu allows entry of new personnel into PCD-MANAGER.

After entering personnel names into this screen (shown above), the names can be copied into other areas of the software where they are assigned as *alarm system users* or *card access users* or *both*. In this window, personnel names are listed by Last, First and Middle Initial, and as a convenient reference, the window also displays whether personnel have been assigned as a **Card User** or as an **Alarm User**. **Note:** These columns reflect the user data that has been downloaded into the control panel. The *Middle Initial* ("M.I.") must be only one character followed by a period.

The list is alphabetical, therefore people with multiple cards (or those with lost/disabled cards) will have their names displayed next to each other, thus finding users is simple and convenient.

By default, the *Personnel* tab is opened by simply clicking an account listed within the **Workspace** (the **Workspace** is open by default, but can be closed and opened by pressing **Ctrl + Shift + W**).

The names can be entered by:

- typing in the names manually via a computer keyboard
- importing names from any comma delimited file (see page 14)
- importing names via .QL9 files (created by PCD-Windows Quickloader software) via the PCD-MANAGER **Import** utility (see page 28).

See page 8 to set **Preferences** to allow this window to display the Areas to which each individual has access.

The *Personnel* tab of the **Card Holders** menu works like other standard Windows applications; the columns can be adjusted by placing the mouse arrow between columns (the arrow changes to a "column adjuster" icon), and if many names are entered, you can scroll down the list of names as needed. In addition, you can edit names by clicking and re-typing text, and a whole column of names can be copied by clicking the column header to highlight the entire column and copying the data to the clipboard.

# Personnel: Importing Text File Names

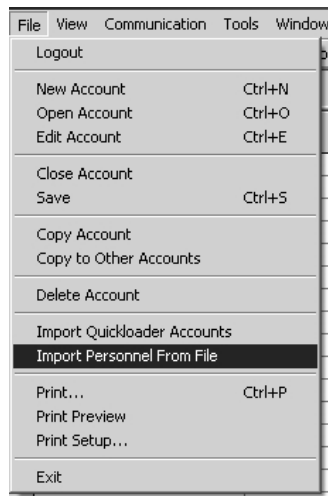
## Overview

As discussed on page 5, names of personnel can be transferred into PCD-MANAGER together with the control panel program by importing QL9 files (created by PCD-Windows Quickloader software) via the PCD-MANAGER **Import** utility.

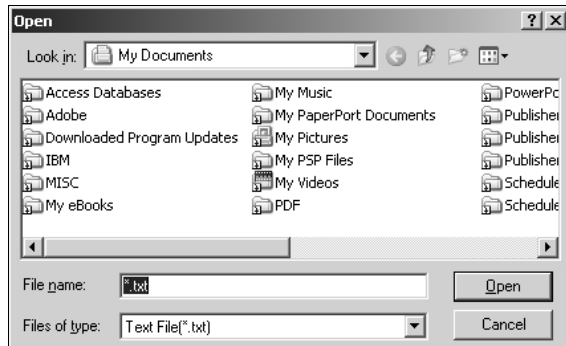
To import **only** the names of personnel into PCD-MANAGER, names listed in a comma delimited text file (.txt) can be used. As with creating a .QL9 file, the names listed in the .txt file must exist in a certain format for the names to appear correctly in PCD-MANAGER. The acceptable formats are listed below:

1. **Comma delimited** "Lastname, Firstname" format
2. **Names with middle initials:** "Lastname, Firstname, MI." (Note: Middle initial ends with a period).
3. **Card user format:** "Last Name, First Name, MI., C"
4. **Alarm user format:** "Last Name, First Name, MI., A"
5. **Alarm & card user format:** "Last Name, First Name, MI., C,A"

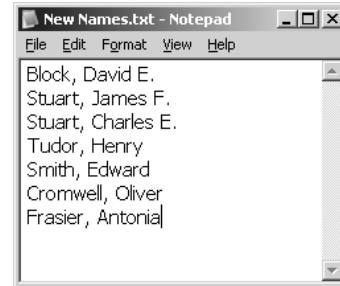
To import names, click **File, Import Personnel From File**.



The following **Open** dialog appears:

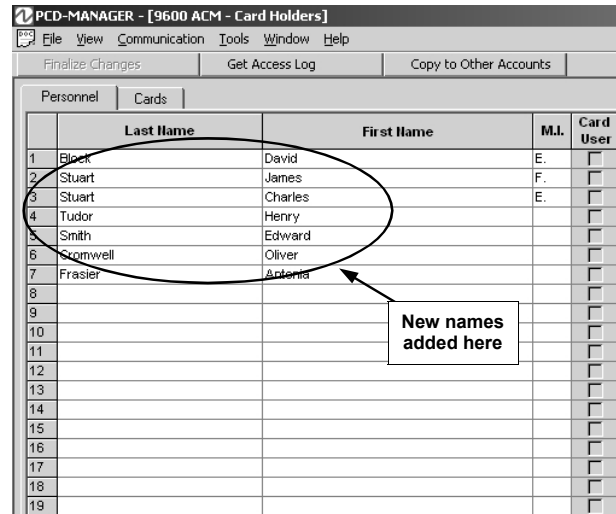


By default, the **Open** dialog looks in the **Import** folder, a folder created when the PCD-MANAGER software is first installed. Shown below is an example of a text file in which new names have been listed (file name "New Names.txt").



In the **Open** dialog, click the **Look In** pull down menu to browse for the location of the text file. When the text file is found, click **Open**, and the names will appear in the *Personnel* tab view.

**Note:** The names will appear in PCD-MANAGER (see image below) in the same order as they appear in the text file.



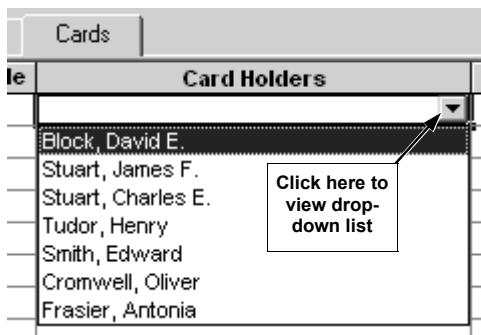
# Assigning Cards

## Card Holders > Cards

Once names have been added to the *Personnel* tab view, you can now sit back and assign a card or multiple cards to each user at your leisure. Assign card(s) as follows:

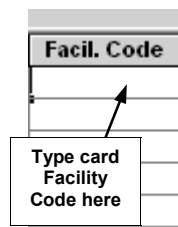
### Select Card Holders

In the *Cards* tab, first click the first row in the **Card Holders** column, and a pull down menu displays all personnel names alphabetically (shown below). Click on a name to select. **Note:** To save effort, selected names are automatically enabled in the program (the Enable column is automatically checked when the name is selected).



### Type Facility Code

Next, in the **Facil. Code** column, click in the row of the **Card Holder** selected previously, and type the 3-digit numeric facility code of the proximity card you wish to assign to this user (use zeros before a 1 or 2 digit code to create a 3-digit code). Some proximity cards are manufactured without facility codes--if this is the case with the proximity card(s) you wish to use, leave this field blank.



### Type Card Code

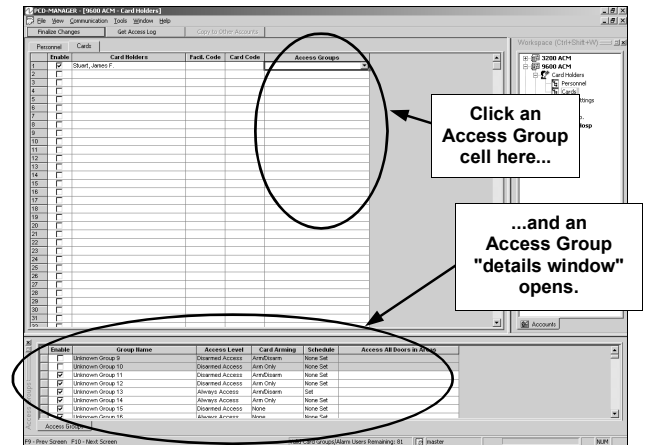
Next, in the **Card Code** column and in the same row selected previously, type the card's 5-digit numeric card code. This number is embossed on the card itself.

### Assign a Card to an Access Group

As with many access control security applications, it is convenient for large numbers of similar users to be grouped together. Placing users into *Access Groups* allows large numbers of personnel to be controlled all at once rather than individually--saving time and effort. Groups are controlled via schedules, and a typical example involves enabling or disabling a Group at a certain time.

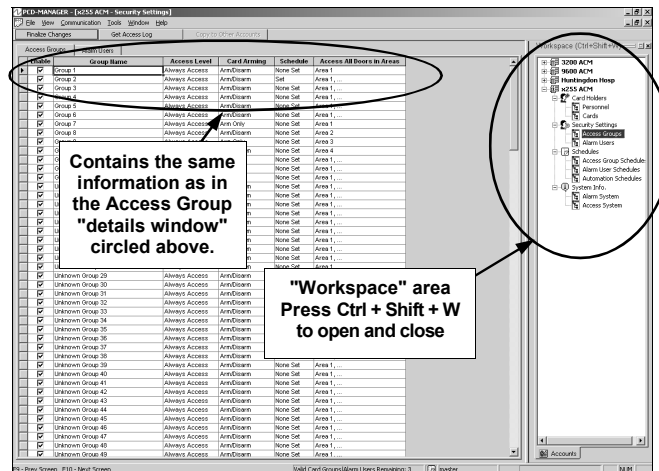
Click in the **Access Group** column (in the same row selected previously) to access a pull-down list listing all *Access Groups* created within the account. **Note:** This preference is enabled by default. See page 8 for more information about "Preferences".

Notice that after clicking in the **Access Group** column, an *Access Groups "details window"* appears at the bottom of the screen, displaying various details about existing Groups within the Account (shown below).



This *Access Groups "details window"* is interactive, allowing changes to be made to existing Groups (such as changing schedule and Access Level attributes) and for new Groups to be created.

The *Access Groups "details window"* is identical to the *Access Groups* tab of the **Security Settings** window (selected by clicking **Alarm Users** in the *Workspace* area (shown below).



Therefore, if you wish to change attributes of existing *Access Groups* or to add new *Access Groups*, see page 16 for complete information.

# Cards: Access Groups

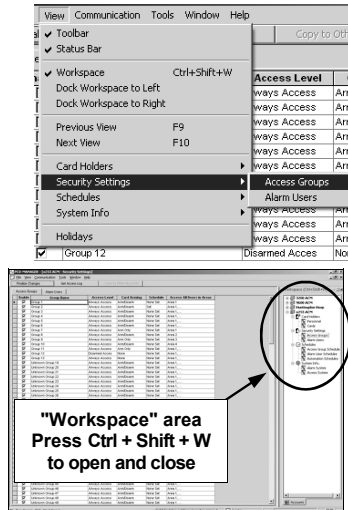
## Overview

As with many access control security applications, it is convenient for large numbers of similar users to be grouped together. Placing users into *Access Groups* allows large numbers of Card Holders to be controlled all at once rather than individually--saving time and effort. Access Groups are controlled via *schedules*, and a typical example involves enabling or disabling a Group at a certain time.

## Security Settings > Access Groups

To create new or change existing Access Groups, click on **View, Security Settings, Access Groups** in the PCD-MANAGER toolbar (see image at right).

You can also click **Access Groups** (a subfolder of **Security Settings**) in the **Workspace** area (shown at right).



The attributes of each Access Group are all located within a single row of the *Access Groups* tab of the **Security Settings** menu. Each column is defined as follows:

### Group Name

To add a new Access Group to the account, first click in the **Group Name** column (within the first available row) and type a unique Access Group name. We recommend this name be descriptive enough to help you locate the Access Group when needed. **Note:** To save effort, new **Access Group** names are automatically turned on within the software (the **Enable** column is automatically checked when a new name is typed).

### Access Level

*Access Levels* are admittance abilities assigned to the proximity card. For example, if you wish to give a card user the ability to enter the premises while armed--and then disarm via a keypad inside the premises--select **Always Access**. Selecting **Disarmed Access** will allow the cardholder to access the protected area only when the system is disarmed. Click the **Access Level** column pull-down list to select.

### Card Arming

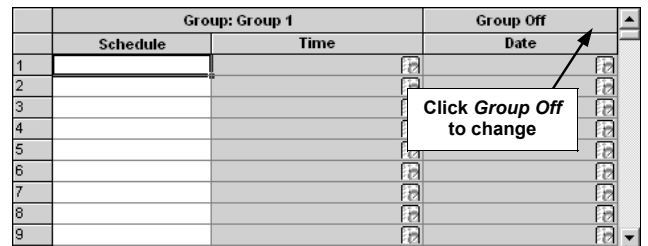
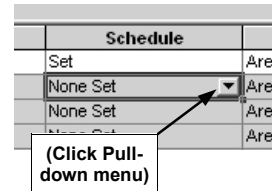
Click in the **Card Arming** column and select the Card Arming attributes assigned to the proximity card:

- **None** - No arming or disarming abilities allowed
- **Arm Only** - Card user allowed to arm system only
- **Arm/Disarm** - Card user allowed to both arm and disarm the system

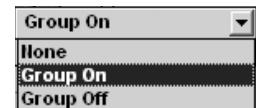
## Create a Schedule

You can create new schedules here or click **Schedules, Access Group Schedules** in the **Workspace**. (see page 18).

In the **Schedule** column, the default setting is **None Set** (alerting you that a schedule has not yet been configured for the Access Group--see image at right). To create an access schedule for the selected Access Group, click in the **Schedule** column *and click on the pull-down menu*. The following popup window appears:

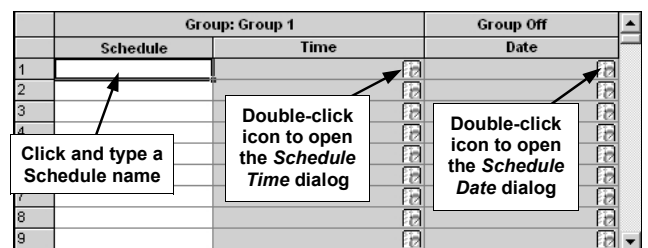


Remember--Access Groups are controlled via schedules--and the above popup window allows you to create those schedules. Notice the **Group Off** column in the upper right--this default **Group Off** setting means that the schedule will allow access *except* for the times entered in this popup window. If you wish, you can change this--click **Group Off** and the drop-down list appears (shown at right). If you select **Group On**, the meaning of this popup window changes to signify that the schedule now *denies* access *except* for the times entered in this popup window. If **None** is selected, all of the schedules for that Group will not be saved regardless of what is entered.



**Note:** The following example displays "**Group On**" schedules where access is *allowed* during the times selected (and access is denied during all other times).

In the image below, notice the 3 columns that can be changed: **Schedule**, **Time** and **Date**.



Create a new schedule by first clicking in the **Schedule** column and typing a descriptive name (32 characters maximum). Double-click the *icon* in the **Time** column to open the **Schedule Time** dialog (shown on next page).

## Cards: Access Groups (cont'd)

In the **Normal Time Settings** area (circled at right), specify the time period card-holders are customarily allowed access. The **Start Time** and **End Time** allow for an endless variety of settings. For example, to set this dialog for "normal" business hours of 9:00 AM to 5:00 PM, set the dialog as shown in **Fig. A**. Note that the **End Time** reflects 5:00 PM "Today" meaning that the time frame exists within a single day.

**Fig. A: Set 9AM - 5PM**

**Fig. B: Set 11PM - 7AM**

In another example, to set the dialog for a "night shift" of 11:00 PM through 7:00 AM, set the dialog as shown in **Fig. B**. Note that the **End Time** field reflects 7:00 AM the "**Next Day**".

To select the days and dates the schedule will be active, double-click the icon in the **Date** column to open the **Schedule Date** dialog (shown below). If the schedule op-

erates on a weekly basis, you can click the *Schedule to occur weekly* radio button and check the day (or days) of the week the particular schedule is in effect.

You can also select the specific dates and/or the specific days of the week within specific weeks of the month the schedule will be in effect. As you can see, the **Schedule Date** dialog (above) provides an endless series of days and dates your schedule is active--thus defining when the Access Groups will provide access ("Group On") or deny access ("Group Off") to those people who are assigned to the Access Groups. When finished with the **Schedule Date** dialog, click **OK** to save (or click **Cancel** to exit without saving). When saving, a warning popup (shown below) will list the changes to be made and request confirmation. Click **OK** to proceed or **Cancel** to exit without saving.

### Access All Doors in Areas

The last column in the **Access Groups** tab of the **Security Settings** menu is the **Access All Doors in Areas**. This column defines which doors in the system will allow access for a particular Group, or in other words, "For this new Group, which doors will Group members be allowed to enter?" Click in the correct field for the selected Access Group and click on the pull-down menu to display a list of doors in the account. Click to select the doors to activate in the Group and the names of the doors will be displayed when selected.

To send the new information to the control panel and put the new settings into use, click the **Finalize Changes** button. An information popup will appear detailing where changes were made (see sample popup above). Click **OK** to proceed with the download or click **Cancel** to exit without making or saving changes.

### Additional Screen Information

At the bottom of the Security Settings screen, additional fields detailing additional information can be found (see image below).

The field to the left displays the number of valid Access Groups ("Card Groups") and Alarm Users remain available in the account. Double-click the center icon and the **Schedule Access Logs** dialog appears (see page 34 for full details on this dialog). The field in which the word "master" appears serves to inform the user that the account currently open was launched using the Master Password (see page 7 for more information regarding Master Corporate Users).

These fields and the information displayed will change according to the type and attributes of the screen opened. For example, open the **Alarm User Schedules** screen and the field to the left displays the number of "Valid Schedules Remaining".

# Cards: Access Group Schedules

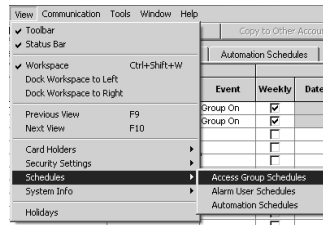
## Overview

*Access Groups* allow large numbers of Card Holders to be controlled all at once rather than individually--saving time and effort. Access Groups must first be created (see page 16) before creating Access Group *schedules*.

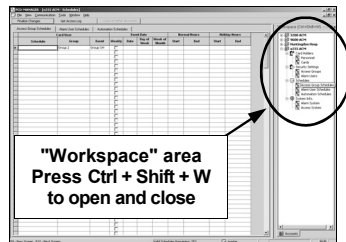
Access Groups are controlled via schedules, and once Access Groups are created in the **Security Settings, Access Groups** window (see page 16), their schedules can be configured in this window. User names are assigned to proximity cards, which are assigned to Access Groups, and Access Groups contain Card Holders who are controlled by schedules.

## Schedules > Access Group Schedules

To create new or change existing Access Group (Card Holder) Schedules, click on **View, Schedules, Access Group Schedules** in the PCD-MANAGER toolbar (see image at right).



You can also click **Access Group Schedules** (a sub-folder of **Schedules**) in the **Workspace** area (circled at right).



The attributes of each Access Group schedule are located within a single row of the *Access Group Schedules* tab of the **Schedules** menu. Each column is defined as follows:

### Schedule

To add a new *Access Group Schedule*, first click in the **Schedule** column (within the first available row) and type a unique schedule name (32 characters maximum). We recommend this name be descriptive enough to help you locate the schedule when needed.

### Group

Click in the **Group** column *and click on the pull-down menu*. The Access Group selections listed must first be created in the **Security Settings, Access Groups** window (see page 16). Click to select a Group the schedule will control from the pull-down list.

### Event (Restrict or Enable Access)

**Note:** Be aware that more than one schedule can be assigned to each Access Group, and the total number of

schedules allowed is always limited to the maximum the control panel will allow (255 events for the GEM-X255, 96 for GEM-P9600 and 48 for GEM-P3200)

Click in the **Event** column *and click on the pull-down menu*. Select a control panel event from the pull-down list, as follows:

- **None** - No event specified
- **Group Off** - Restricts access during a period of time (default setting)
- **Group On** - Enables access during a period of time

If you select **Group On**, the meaning of this window changes to signify that the schedule now *denies* access *except* for the times entered in this window.

See page 27 to configure the next three columns, "Event Date", "Normal Hours" and "Holiday Hours".

# Cards: Access System Information

## System Info. > Access System

Click on the ACM directory tree on the left side of the screen to select one of four possible ACM's in the account.

Per Door Features		Door 1	Door 2
Door Description			
Area	Area 1	Area 2	
Zone	009-ACM1 Door1 Zone	012-ACM1 Door2 Zone	
Forced Entry Zone	010-ACM1 Door1 Forced	013-ACM1 Door2 Forced	
Ar Zone	011-ACM1 Door1 Ajar	014-ACM1 Door2 Ajar	
Areas Allowed	No	N/A	
All Areas Allowed	No	N/A	
Mode	No	No	
Scheduled Free Access Index	Relay 1		

Global Features			
Enable Two-Swipe Arming	Yes	Un-Lock Time	5 Sec.
Enable Napco Proprietary Access Format	Yes	Two-Swipe Arm Time	4.0 Sec.
Enable Facility Code	Yes	Emergency Free-Access	Zone 8
Enable Access Logging Into Burg Log	Yes		
Enable Printing Access Events	Yes		
Enable card presentation beep and green LED flash	No		

### Access System

Up to 4 ACM modules are supported for each account, and all ACM modules installed are displayed in the **Access System** screen (an example is shown above). Each ACM module is able to control two doors (total of 8 controlled doors per account).

The ACM configuration cannot be programmed using PCD-MANAGER, but must be programmed using the PCD-Windows QuickLoader software. **Note:** If an account does not support an ACM, the **Access System** tab and Work-space folder will be hidden from the corporate user.

Click **System Info.**, **Access System** to display the **Access System** screen, which provides a detailed description of each ACM module installed (click on the ACM directory tree on the left side of the screen to select one of four possible ACM's in the account). After selecting an ACM, all of the features related to both doors of that ACM will be displayed. Each field in the screen is described below:

### "Per Door" Features

#### Door Description

Type a **Door Description** for each ACM-controlled door in the account. Each ACM door description should be worded to reflect the area to which the door is assigned.

#### Area

Displays the area name. If PCD-Windows Quickloader software was used to specify a text name for the area (in the *Alarm Systems* screen), that text will be displayed in this field. If text was not used, the value "Area n" is displayed, where n is the area number to which the door is assigned in the panel ACM programming.

#### Zone

Displays the zone description for the panel zone that activates when the access door is opened (and trips the door

contacts). If, in the panel Zone Assignment programming, a zone description is defined, it will be displayed in this field; otherwise the description will read "Zone n" where n is the zone number assigned in the panel ACM programming.

#### Forced Entry Zone

Displays the zone description for the panel zone that activates when a door is opened but not unlocked. If, in the panel Zone Assignment programming, a zone description is defined, it will be displayed in this field; otherwise the description will read "Zone n" where n is the zone number assigned in the panel ACM programming.

#### Door Ajar Zone

Displays the zone description for the panel zone that activates when a door is opened but not closed for a specified period of time. If, in the panel Zone Assignment programming, a zone description is defined, it will be displayed in this field; otherwise the description will read "Zone n" where n is the zone number assigned in the panel ACM programming.

#### Arm all Areas Allowed

Defined in the panel programming (see *User Assignment* screen in PCD-Windows Quickloader). If "Yes", when a card is presented to the card reader residing at the specified door, all areas assigned to the card will be armed. If "No", only the area(s) where the card reader resides will be armed. This feature is only available on door 1 of every ACM.

#### Disarm all Areas Allowed

Defined in the panel programming (see *User Assignment* screen in PCD-Windows Quickloader). If "Yes", when a card is presented to the card reader residing at the specified door, all areas assigned to the card will be disarmed. If "No", only the area(s) where the card reader resides will be disarmed. This feature is only available on door 1 of every ACM.

#### Stealth Mode

Defined in the panel programming (see *User Assignment* screen in PCD-Windows Quickloader). If "Yes", the armed and ready status card reader LED's are normally off but are turned on for 1 minute by any of the following events:

- Press a request to exit button
- Press a request to arm button
- Present a valid ARM/DISARM or ARM card to the card reader

If "No", Stealth Mode is not enabled for the reader. Access only and no arm capability cards do not affect the status of Stealth Mode. Also, if the system is in alarm, Stealth Mode is disabled.

#### Scheduled Free Access Index

Defined in the panel programming. Specifies if an external

## Cards: Access System Information (cont'd)

relay is programmed to activate (via a schedule) to allow the protected door to unlock and allow "free access" for the scheduled time.

### Global Features

The following features, in the panel ACM programming, are applied to *all* the ACM modules installed in the system:

**Enable Two-Swipe Arming** – If "Yes", allows arming by presenting a proximity card twice. The proximity card used must be enabled for arming/disarming functions, and must be presented twice within the time specified in the "Two-Swipe Arm Time" (see below).

**Enable Napco Proprietary Access Format** – The GEM-ACM1D or GEM-2D supports two proximity card formats: (1) NAPCO standard 36 bit proprietary format or (2) HID standard 26 bit format. If "Yes", the ACM recognizes the NAPCO standard 36 bit proprietary card format. If "No", this standard 36 bit format will not be recognized.

**Enable Facility Code:** Not all proximity cards contain a facility code. If the cards used contain a facility code, and you wish to allow the code to be used within the system, enable this feature in PCD-Windows Quickloader. If "Yes", the least significant digit of the access card facility code must be used as the first digit of the user code for each card.

**Enable Access Logging into Burg Log** – There are 14 ACM-related events that are logged. If this feature is enabled ("Yes"), then all 14 ACM-related events will be written to the Burg log. If this feature is not enabled ("No"), then some events will be written to the **Access Log** and other events will be written to the **Burg Log** (see page 35 for a complete listing of which events are written to which Log).

**Note:** PCD-MANAGER does not allow a corporate user to read the **Burg Log**. In addition, do not enable this feature if you are using control panel versions 55 (or later) or else logging entries may be duplicated, thus wasting **Burg Log** space.

**Enable Printing Access Events** – If "Yes" and you have GEM-Print and compatible printers with the correct versions, the Access Event log can be printed as they occur.

**Enable card presentation beep and green LED flash** – This controls the card reader sounder and LED's. Many types of card readers can be used with the ACM modules, and each may behave differently depending on its design. The recommended HID card reader is the HID PROX Point Plus Model 6005B, and if "Yes", this reader will operate with regard to this feature as follows:

- Disabled: Will beep and flash green when card is read,

door ajar sound is enabled.

- Enabled: Will beep twice and green LED will display twice when card is read, door ajar sound is enabled.

**Un-Lock Time** – Displays the amount of time (in seconds) the user is given to open the door after a card credential is verified.

**Two-Swipe Arm Time** – If **Enable Two-Swipe Arming** is enabled (see above), allows arming by presenting a proximity card twice within the displayed time period (the card used must be enabled for arming/disarming functions). The time in this field is displayed in seconds.

**Emergency Free Access** – Displays the name of the zone (24 hour) that when tripped will open all ACM doors to allow "Free Access". NFPA requires that all doors must be unsecured ("unlocked") during a fire alarm and/or a primary power (typically AC) failure. Using outputs of the fire alarm panel and wiring them to the zone input, existing fire alarm systems can be integrated into the access control system.

# Alarm Users

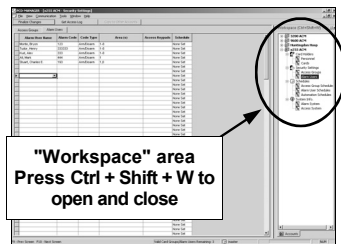
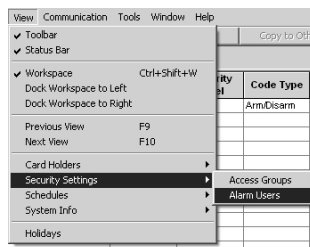
## Security Settings > Alarm Users

In PCD-MANAGER, an "alarm user" is a person who can access an alarm control panel by pressing their assigned *user code* into an authorized system keypad. Alarm users can either keypad arm the system or activate a timed Access Keypad output with their user codes.

Each alarm user may be programmed with different *security settings*—settings that define the range of tasks they are allowed to perform within the control panel. The total number of security settings a given control panel can accommodate is fixed but can be split between alarm users and access groups in any manner. (195 for GEM-X255 control panels, 96 for GEM-P9600 and 48 for GEM-P3200).

To assign keypad user codes and security settings to an alarm user, click on **View, Security Settings, Alarm Users** in the PCD-MANAGER toolbar (see image at right).

You can also click **Alarm Users** (a subfolder of **Security Settings**) in the **Workspace** area (shown at right). Each column is defined as follows:



### Alarm User Name

Names ("personnel") are stored in the *Personnel* tab of the **Card Holders** menu. Once names are entered here, they are copied into other areas of this software—including into the *Alarm Users* area. Simply click the first row in the **Card Holders** column, and a pull down menu opens to display all personnel names alphabetically. Click on a name to select.

### Alarm Code

Type a 6-digit (maximum) user code, unique for all users within an account (control panel). **Note:** This column can be hidden from view by means of changing the **Privacy Level** of the corporate user (see page 9 for details).

### Authority Level

The Authority Level limits the number of menu options displayed in the keypad Function Menu (Level 3 = highest access and no options displayed if **None** is selected). The following table details the *minimum level required* to access the specified function:

AUTHORITY LEVEL			
Display Status	1	Reset Sys Trouble	3
Display Bypassed	1	Reset Sensor Msg	3
Directory	1	Start Exit Time	1
Bell Test	1	Comm Test To CS	3
Telephone List	1	Alarm Event Log	3
Display Sys Tbl	1	Total Event Log	3
Display Fire Alm	1	Fire Event Log	3
Display Fire Tbl	1	Op/Cl Event Log	3
Display Op/Cl Sched	3	System Event Log	3
Overview	3	AutoArm in 1-4 Hr	2
Activate Watch	2	AutoArm Sched	3
Activate Chime	1	Activate Program	3
Guard Tour On/Off	2	Download	3

### Code Type

This field designates the type of actions allowed by alarm users. The valid choices are **Arm/Disarm**, **Arm Only**, **Service**, and **Guard Tour**.

Selecting **Service** enables a one-time disarm ability (usually for service personnel). Selecting **Guard Tour** enables an option that requires a user to physically press their alarm code at certain keypads—distributed within a premises—within a certain period of time. Thus a *Guard Tour* requires a user to make a "circuit" or "tour" of the premises. **Note:** Guard Tour is programmable using PCD-Windows Quickloader software, and is only available with the GEM-X255 and GEM-P9600 control panels. See control panel installation instructions for more information.

### Bypass Enable

Allows the user to bypass zones prior to arming a system. Check to enable.

### Overview

Checking **Overview** and selecting "Level 3" **Authority Level** enables *Overview Mode* at keypads. *Overview Mode* allows enabled users to view (via keypads) the armed status, alarm status, fault status, etc. of other *areas* in the alarm system. **Note:** If "Level 3" **Authority Level** is not enabled, this option "Activate Overview" will not display on the keypad Function Menu.

### Area(s)

Click the pull-down list to select those areas to which the user is assigned. For example, a specific user may be allowed to arm or disarm the areas specified in this window. Area descriptions are specified (and can be modified) in the **System Info., Alarm System, Areas** window. Only area descriptions that are configured in the control panel are displayed.

**Note:** Hover the mouse arrow over this field and a "Tool Tip" will list all areas selected. If no area descriptions exist, the default descriptions are "Area n", where n is the area number ranged from 1 to 8. In addition, right-click in the Area(s) column and a menu appears with not only the standard choices of **Copy**, **Paste** and **Delete**, but also:

**Display selected areas as number/text** - Column lists areas by either name or area number.

**Hide/Show advanced settings** - **Alarm Users** screen displays or hides the following detailed columns: **Alarm Code**, **Authority Level**, **Bypass Enable** and **Overview**.

**Go to Alarm User Schedules** - ([Shift] + [F11]) Allows direct access to the **Schedules**, **Alarm User Schedules** screen (see page 23).

### Access Keypads

When enabled, the Access Keypads column enables specific user codes to activate a specified keypad PGM lug for a selected period of time.

**Note:** If the account supports an ACM, this field is hidden from the corporate user. Access keypads must first be added and defined in PCD-Windows Quickloader (select "Remote Access Only" in the *Keypad Assignments* screen).

The keypad descriptions are added in the **System Info, Alarm System, Keypads** window. **Note:** Hover the mouse arrow over this field and a "Tool Tip" will list all selected keypad numbers. If no keypad descriptions exist, the default

# Alarm Users (cont'd)

descriptions are "Keypad n", where n is the keypad number ranged from 1 to 15.

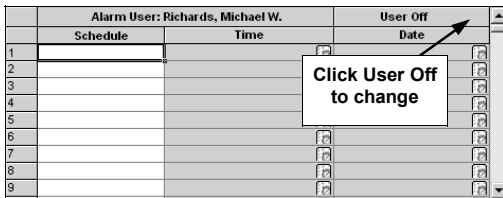
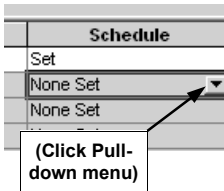
The corporate user can also change several alarm users at one time: Highlight the desired rows in the standard manner by pressing either the Shift key or the Ctrl key on the keyboard, right-click and the following menu will display:

When finished with configuring Alarm Users, click **Finalize Changes** to download the changes to the control panel. **Note:** The **Finalize Changes** button will be grayed-out if no changes are made in any window. If changes are made, clicking **Finalize Changes** opens a message box listing all windows changed and prompts the corporate user to proceed with or cancel the download to the control panel.

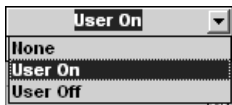
## Create a Schedule

You can create new schedules here or click **Schedules, Alarm User Schedules** in the **Workspace** (see page 23).

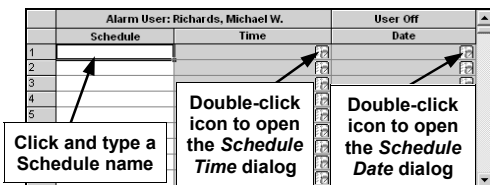
In the **Schedule** column, the default setting is **None Set** (alerting you that a schedule has not yet been configured for the alarm user—see image at right). To create an access schedule for the selected alarm user, click in the **Schedule** column and click on the pull-down menu. The following popup window appears:



Remember—Alarm Users and their *user codes* are controlled via schedules—and the above popup window allows you to create those schedules. Notice the **User Off** column in the upper right—this default **User Off** setting means that the schedule will allow access *except* for the times entered in this popup window. If you wish, you can change this—click **User Off** and the drop-down list appears (shown at right). If you select **User On**, the meaning of this popup window changes to signify that the schedule now *denies* access *except* for the times entered in this popup window. If **None** is selected, all of the schedules for that user will not be saved regardless of what is entered.



**Note:** The following example displays "User On" schedules where access is *allowed* during the times selected (and access is denied during all other times). In the image below, notice the 3 columns that can be changed: **Schedule**, **Time** and **Date**.



Create a new schedule by first clicking in the **Schedule** column and typing a descriptive name (32 characters maximum). Double-click the *icon* in the **Time** column to open the **Schedule Time** dialog (shown below).

In the **Normal Time Settings** area (circled at right), specify the time period alarm users are customarily allowed access. The **Start Time** and **End Time** allow for an endless variety of settings. For example, to set this dialog for "normal" business hours of 9:00 AM to 5:00 PM, set the dialog as shown in **Fig. A**. Note that the **End Time** reflects 5:00 PM "Today" meaning that the time frame exists within a single day.

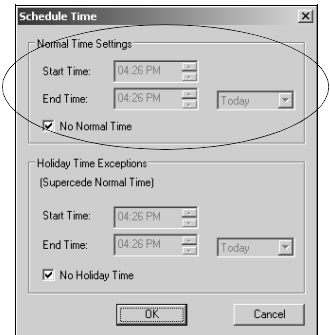


Fig. A: Set 9AM - 5PM

In another example, to set the dialog for a "night shift" of 11:00 PM through 7:00 AM, set the dialog as shown in **Fig. B**. Note that the **End Time** field reflects 7:00 AM the "Next Day".

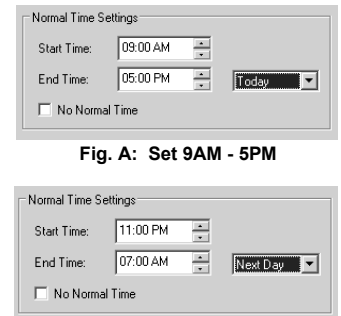
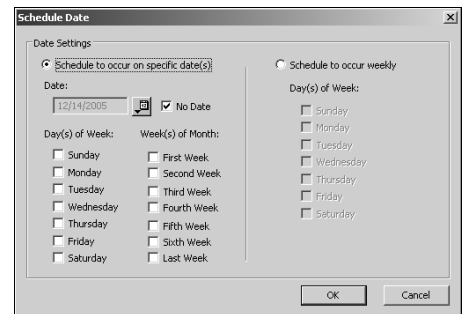


Fig. B: Set 11PM - 7AM

To select the days and dates the schedule will be active, double-click the icon in the **Date** column to open the **Schedule Date** dialog (shown below). If the schedule operates on a weekly basis, you can click the *Schedule to occur weekly* radio button and check the day (or days) of the week the particular schedule is in effect.

You can also select the specific dates and/or the specific days of the week within specific weeks of the month the schedule will be in effect.



As you can see, the **Schedule Date** dialog (above) provides an endless series of days and dates your schedule is active—thus defining when the **Alarm User Schedules** will provide access ("User On") or deny access ("User Off") to those Alarm Users.

When finished with the **Schedule Date** dialog, click **OK** to save (or click **Cancel** to exit without saving). When saving, a warning popup will list the changes to be made and request confirmation. Click **OK** to proceed or **Cancel** to exit without saving.

# Alarm User Schedules

## Overview

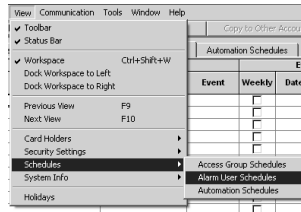
**Note:** Turn to page 21 to create Alarm Users before using this window to control their access via schedules.

In PCD-MANAGER, an "alarm user" is a person who can access an alarm control panel by pressing their assigned *user code* into an authorized system keypad. Alarm users can either keypad arm the system or activate a timed Access Keypad output with their user codes.

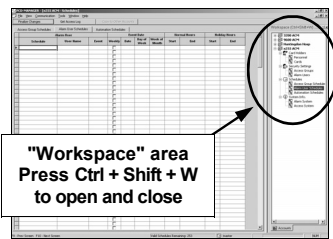
Use this window to apply schedules to alarm users in order to extend access during certain specified times (or to restrict their access during other times such as holidays or weekends).

## Schedules > Alarm User Schedules

To create new or change existing Alarm User Schedules, click on **View, Schedules, Alarm User Schedules** in the PCD-MANAGER toolbar (see image at right).



You can also click **Alarm User Schedules** (a sub-folder of **Schedules**) in the **Workspace** area (circled at right).



The attributes of each Alarm User Schedule are located within a single row of the *Alarm User Schedules* tab of the **Schedules** menu. Each column is defined as follows:

### Schedule

To add a new *Alarm User Schedule*, first click in the **Schedule** column (within the first available row) and type a unique schedule name (32 characters maximum). We recommend this name be descriptive enough to help you locate the schedule when needed.

### User Name

Click in the **User Name** column *and click on the pull-down menu*. The User Name selections listed must first be created in the **Security Settings, Alarm Users** window (see page 21). Click to select a User Name the schedule will control from the pull-down list.

### Event (Restrict or Enable)

**Note:** Be aware that more than one "event" can be assigned to each User Name, and the total number of events allowed is always limited to the maximum the control panel

will allow regardless of how many user names are programmed (255 events for the GEM-X255, 96 for GEM-P9600 and 48 for GEM-P3200)

Click in the **Event** column *and click on the pull-down menu*. Select an control panel event from the pull-down list, as follows:

- **None** - No event specified
- **User Off** - Restricts access during a period of time
- **User On** - Enables access during a period of time (default setting)

When a User Name is selected, the software checks if the user is set to "initially off", and if so, automatically selects User On. If the user is *not* "initially off" then the software automatically selects User Off.

See page 27 to configure:

- Event Date
- Normal Hours
- Holiday Hours

# Alarm System Information

## System Info. > Alarm System

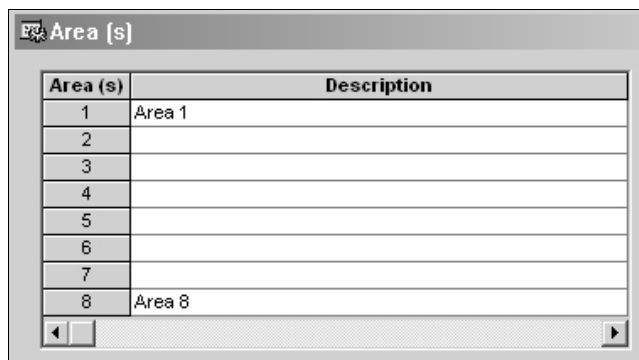
The **Alarm System** window allows the customization of the account by defining meaningful descriptions for certain alarm system features. Four items are detailed in this window, as follows:

- **Areas**
- **Keypads**
- **Automation**
- **Zones**

### Areas

In the **System Info, Alarm System** screen, the corporate user can view descriptions for all areas used in the system. There are up to 8 areas in an alarm system, and the corporate user can also type meaningful descriptions for areas in their system.

Area descriptions appear as selection choices in the **Area (s)** column of the **Alarm Users** window (see page 21), and also in the **Access All Doors in Areas** column of the **Access Groups** window (see page 17). The area descriptions also appear as textual descriptions for ACM doors in the **Access System** windows (see page 19).



Area (s)	Description
1	Area 1
2	
3	
4	
5	
6	
7	
8	Area 8

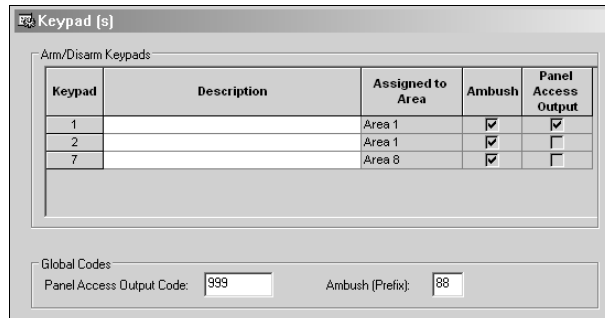
If an account does not contain an area description, "Area n" will appear as a selection choice in the other windows, ("n" is the area number ranged from 1 to 8, see image above). The available selection of area numbers will depend on which areas have been assigned to zones and ACM's.

### Keypads

In the **Alarm System, Keypads** screen, the corporate user may enter keypad descriptions in the **Descriptions** column (up to 16 characters maximum). Keypad descriptions entered here will appear in the **Access Keypads** column of the **Security Settings, Alarm Users** window.

Up to 15 keypads are supported by the GEM-P9600 and GEM-X255 panels (only the first 8 keypads can be designated as *Access* keypads). With the GEM-P3200 panel, up to 7 keypads are supported and they all can be designated as *Access* keypads.

"Keypad n" is the default description for each keypad, where n is the number ranged from 1 to the maximum number allowed by the panel.



Keypad	Description	Assigned to Area	Ambush	Panel Access Output
1		Area 1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2		Area 1	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7		Area 8	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Global Codes  
Panel Access Output Code: 999      Ambush (Prefix): 88

**Arm/Disarm Keypads:** The **Assigned to Area** column displays the area(s) in the system to which the keypad is allocated. If the **Ambush** column is checked, the two-digit ambush prefix code can be used at the keypad indicated. The ambush prefix code is entered prior to any standard disarm code, activating an Ambush condition (a silent report is sent to the central station). If the **Panel Access Output** column is checked and the **Panel Access Output Code** is entered at the keypad(s) indicated, the auxiliary relay (located on the control panel PC board) will be activated. **Note:** The **Ambush** and the **Panel Access Output** column features are not permitted to be enabled by the corporate user, therefore these columns are grayed-out (used for reference only).

**Global Alarm Codes:** The **Panel Access Output** and **Ambush (Prefix)** codes are programmable (if enabled), as shown in the image above. The **Panel Access Output** code must be a unique 6-digit code that must not match any existing Alarm User keypad codes. To enable the **Panel Access Output** code, you must first use PCD-Windows Quickloader software to program "Access Control on Aux Output" (in the *System Options* screen) and enable at least one keypad for "Panel Access" (in the *Keypad Assignments* screen). If either feature is not enabled, the **Panel Access Output** field will be grayed-out. The two-digit **Ambush** prefix code—if placed before any existing Alarm User keypad codes—must not duplicate the first digits of existing Alarm User keypad codes.

**Note:** If the account supports an ACM, Access Keypad information is hidden from the corporate user. Access keypads must first be added and defined in PCD-Windows Quickloader (select "Remote Access Only" in the *Keypad Assignments* screen).

### Automation (Relays)

Up to 96 external relay controls are supported by the GEM-P9600 and GEM-X255 panels. With the GEM-P3200 panel, up to 32 relays are supported. The corporate user can enter meaningful descriptions to describe the external relay controls assigned in a system. "Relay n" is the default description for each external relay control, where n is the number ranged from 1 to the maximum allowed by the panel. The System window will display all external relay

# Alarm System Information (cont'd)

control descriptions.

The **Restricted** column, if checked, indicates to the corporate user that the specified relay cannot be deleted or its schedule modified. A dealer password must be used to enable this column, allowing the selection of relays to be restricted.

overtyping new text).

Fire zones and 24-Hour zones are grayed-out.

Automation		
Automation	Description	Restricted
1		<input type="checkbox"/>
2		<input type="checkbox"/>
3		<input type="checkbox"/>
4		<input type="checkbox"/>
5		<input type="checkbox"/>
6		<input type="checkbox"/>
7		<input type="checkbox"/>
8		<input type="checkbox"/>

For control panel programs that **do not** support an ACM and are transferred into PCD-MANAGER, the PCD-MANAGER software will display the number of relay boards installed in the system with the appropriate number of external relay control descriptions. Each relay board supports up to 8 external relay numbers, therefore the corporate user must enter up to 8 external relay control descriptions for each relay board used in the alarm system. For alarm systems that **do** support an ACM, the actual number of external relay control descriptions will depend on the number of relay boards installed in the system, plus additional relay descriptions for any relay numbers defined in the PCD-Windows Quickloader **Schedule Free Access Index** field (in the **Access System** screen).

The Automation (external relay control) descriptions in this screen will appear as selection choices in the **Relay No.** column of the **Automation Schedules** screen (if the **Event** is set to **Control On**. See page 26). These descriptions also appear as text in the **Scheduled Free Access Index** field of the **Access System** screen (see page 19).

## Zones

Click **System Info, Alarm System, Zones** to view descriptions for all zones used in the system. Zone Descriptions (from the PCD-Windows QuickLoader account setup by the dealer) are imported and displayed in this window.

The Zone Descriptions that are not grayed-out can be modified (click in the selected fields and

Zone (s)	
Zone #	Description
1	001-ABCDEFGHIJKL
2	002-222222222222
3	003-333333333333
4	004-AD1234567890
5	005-1
6	006- Emergency
7	007-
8	008-
9	009-ACH1 Door1
10	010-ACH1 Door1
11	011-ACH1 Door1
12	012-ACH1 Door2
13	013-ACH1 Door2
14	014-ACH1 Door2
15	015-ACH2 Door1
16	016-ACH2 Door1
17	017-ACH2 Door1
18	018-ACH2 Door2
19	019-ACH2 Door2
20	020-ACH2 Door2
21	021-ACH3 Door1

# Automation Relay Schedules

## Overview

Automatic features and devices can be added to an access control system, providing scheduled free access at doors or for scheduled external relays to be triggered.

**Note:** The dealer can set certain relay schedules to be restricted, i.e., the corporate user would not be able to make any schedule changes or additions for those relays. See *Restricting Relays* on page 25.

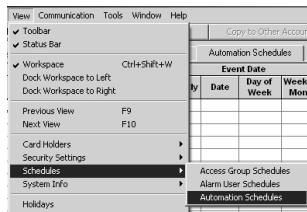
The total number of scheduled events in a system must not exceed 255. This number is the combined total of Automation, Access Groups and Alarm User Schedules.

**Note:** "Tool Tips" are displayed on the column titles to further explain the meaning of each column.

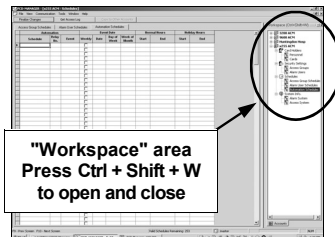
Setup, view, modify and define schedules as follows:

## Schedules > Automation Schedules

To create new or change existing Automation Schedules, click on **View, Schedules, Automation Schedules** in the PCD-MANAGER toolbar (see image at right).



You can also click **Automation Schedules** (a sub-folder of **Schedules**) in the **Workspace** area (circled at right).



The attributes of each Automation Schedule are located within a single row of the *Automation Schedules* tab of the **Schedules** menu. Each column is defined as follows:

### Schedule

To add a new *Automation Schedule*, first click in the **Schedule** column (within the first available row) and type a unique schedule name (32 characters maximum). We recommend this name be descriptive enough to help you locate the schedule when needed.

### Relay No.

Click in the **Relay No.** column and click on the pull-down menu. Click to select a relay the schedule will control from the pull-down list (numbered 1-96 but limited to the number of relay boards physically installed in the account/control panel).

### Event

**Note:** Be aware that more than one "event" can be assigned to each relay, and the total number of events allowed is always limited to the maximum the control panel will allow regardless of how many external relays are programmed (255 events for the GEM-X255, 96 for GEM-P9600 and 48 for GEM-P3200)

Click in the **Event** column and click on the pull-down menu. Select an control panel event from the pull-down list, as follows:

- **None** - No event specified
- **Control On** - The selected relay controlled event is enabled.

See page 27 to configure:

- Event Date
- Normal Hours
- Holiday Hours

# All Schedules

## View > Schedules

- **Access Group Schedules** - for Card Holders
- **Alarm User Schedules** - for Alarm Users
- **Automation Schedules** - for Relay Control

## Event Date

Select the non-holiday date(s) the selected event will occur using the four sub-columns: **Weekly**, **Date**, **Day of Week**, and **Week of Month**, as follows:

- **Weekly** – Check to schedule an event to occur every week. Checking the **Weekly** column checkbox alters some of the columns to its right: the **Date** field and **Week of Month** field are grayed-out. Select the **Day of Week** (using the pull-down menu) to schedule the event for repeating days.
- **Date** – With the **Weekly** checkbox unchecked, schedule an event on a specific calendar date (in mm/dd/yyyy format). **Note:** The wild card asterisk character "\*" can be selected. For example, using two asterisks in \*\*/1/2005 indicates the event will occur the first day of every month in the year of 2005.
- **Day of Week** – Select the **Day of Week** (using the pull-down menu) to schedule the event for repeating days, such as every Monday, Tuesday, and Wednesday, etc.
- **Week of Month** – Select the **Week of Month** (using the pull-down menu) to schedule an event on repeating days, such as the first week of a month, the second week of a month, and so on.

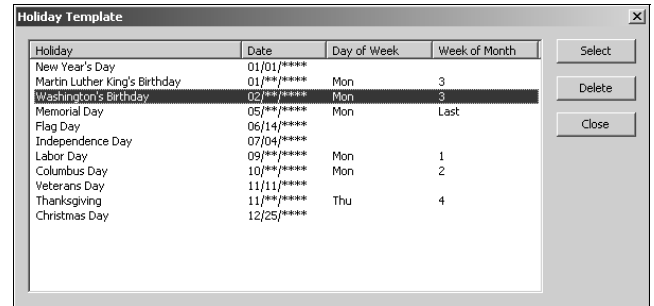
## Normal Hours

In this field type the start and end times of the scheduled event, *excluding the holiday dates* (in hh:mm am/pm format).

## Holiday Hours

In short, Holidays are *exceptions* to existing **Event Dates** and **Normal Hours**.

Click in the **Holiday Hours "Start"** field, and a *Holiday screen* opens at the bottom of the window. First you must define a holiday in the bottom *Holiday screen* fields, then use the **Holiday Hours** fields on top to limit the hours of the holiday previously defined at the bottom of the screen (in hh:mm am/pm format). For example, if **Normal Hours** are 9 AM to 5 PM and you need to disable card access during the holidays, then do not enter anything in the **Holiday Time** field. **Note:** Pre-defined holidays can be used, if desired, by right-clicking in the bottom **Holiday** field, and clicking **Select Holiday From Template**. The **Holiday Template** dialog opens:



Holiday	Date	Day of Week	Week of Month
New Year's Day	01/01/****		
Martin Luther King's Birthday	01/**/****	Mon	3
Washington's Birthday	02/**/****	Mon	3
Memorial Day	05/**/****	Mon	Last
Flag Day	06/14/****		
Independence Day	07/04/****		
Labor Day	09/**/****	Mon	1
Columbus Day	10/**/****	Mon	2
Veterans Day	11/11/****		
Thanksgiving	11/**/****	Thu	4
Christmas Day	12/25/****		

To add a holiday to the bottom **Holiday** field from the **Template**, click to highlight a holiday and click **Select**. Click **Delete** to remove a holiday from the **Template**, if desired.

For other holidays not listed in the **Template** first you must define a holiday in the bottom *Holiday screen* fields, then use the **Holiday Hours** fields on top to limit the hours of the holiday previously defined below. **Note:** You can alter holidays added from the **Template** in the same manner.

Starting in the *Holiday screen* fields at bottom, type a descriptive name in the **Holiday** field, then enter the **Date** in mm/dd/yyyy format. (**Note:** If needed, you can clear the **Date** by right-clicking in the field and selecting **Delete**). In the following columns, select the **Day of the Week** and the **Week of the Month** the holiday occurs.

For example, if a holiday occurs on the "the 3rd Thursday of every November", the **Date** field can remain blank, select Thursday for the **Day of the Week** and check "3rd Wk" for the **Week of the Month**.

Right-click in any of the fields, and different menu options appear; you can bulk-copy several holidays at one time, delete a single holiday schedule or remove all the defined holiday schedules. Add a newly created holiday to the **Template** by clicking in the **Holiday** field at bottom, click **Add Holiday to Template** in the right-click menu, and the new holiday will appear at the bottom of the **Template** list.

To send the new information to the control panel and put the new settings into use, click the **Finalize Changes** button. An information popup will appear detailing where changes were made. Click **OK** to proceed with the download or click **Cancel** to exit without making or saving changes.

# Uploading / Importing Panel Program

## Transfer Data via Upload or Import

At this point, the following has been performed:

- The control panel has been installed and programmed
- The means of communication between PCD-MANAGER and the control panel has been determined and configured.

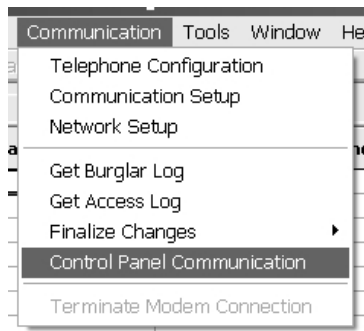
Now you may use PCD-MANAGER to transfer the panel program from the control panel into the PCD-MANAGER software. There are two ways to perform this transfer:

- **Upload** via the **Control Panel Communication** screen
- **Import** .QL9 files (created by PCD-Windows Quickloader software) via the PCD-MANAGER **Import** utility

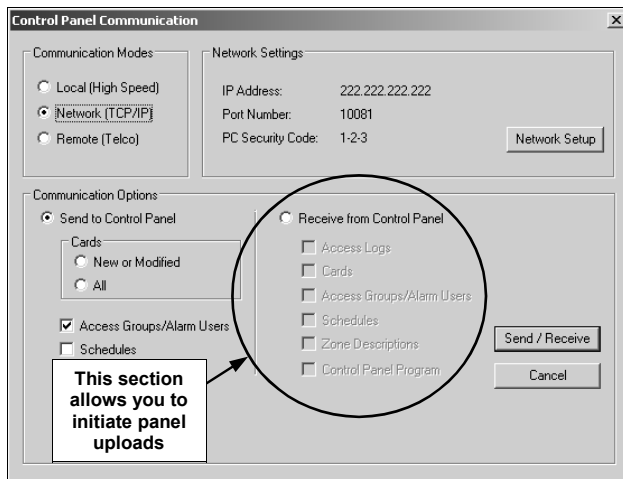
## Uploading the Control Panel Program

### Uploading the Panel Program

In the PCD-MANAGER toolbar, click **Communication**, **Control Panel Communication**.



The **Control Panel Communication** dialog opens (shown below).



This dialog changes to suit each communication mode when one of the radio buttons located in the **Communication Modes** area of the dialog (top left) is selected (see image above). **Note:** The default selection is **Network**,

but can be changed in the **Preferences** screen—see page 9.

In the **Communication Options** section of the dialog, click the **Get from Control Panel** radio button. Then check to select the type of information you wish to receive from the control panel programming, as shown in the image above.

If you wish to receive the entire program, check **Control Panel Program**.

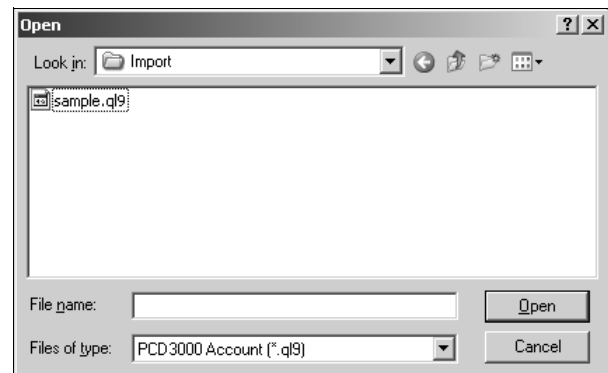
To initiate the transfer, click **Send/Receive**. To abort the transfer, click **Cancel**.

## Importing PCD-Windows Quickloader Accounts

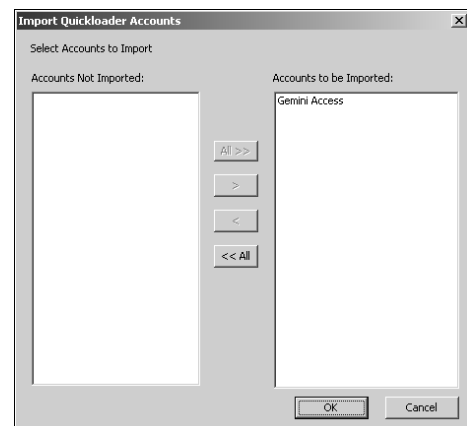
### Importing .QL9 files from PCD-Windows Quickloader

PCD-Windows Quickloader software can create .QL9 files from control panel accounts. These .QL9 files can be imported into PCD-MANAGER, as follows:

In the PCD-MANAGER toolbar, click **File**, **Import Quickloader Accounts**. The **Open** dialog appears.



Click to highlight the files you wish to import, and click **Open**. The **Import Quickloader Accounts** dialog appears.



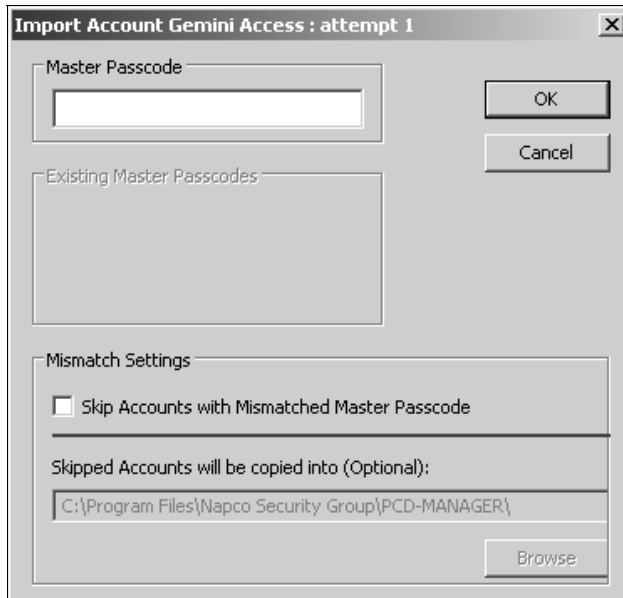
Files selected previously are listed in the **Accounts Not**

## Uploading / Importing Panel Program (cont'd)

**Imported** field. Highlight the accounts to be imported and click the **All** or **>** buttons.

When all Accounts are selected, click **OK** to initiate the transfer or click **Cancel** to exit without transferring.

Click **OK** and the **Import Master Password** dialog opens:



Type the Master Password in the **Master Password** field. Existing Master Passwords will be displayed in this dialog for reference.

In the **Mismatch Settings** area, check to enable Skip Accounts with Mismatched Master Passcode if you wish to import all accounts that share the existing Master Password but ignore all accounts that do not possess the existing password. If you wish, all skipped accounts can be copied to a specific location; type a path in the field provided, or click **Browse** to view the file names in your disk folders.

Click **OK** to initiate or click **Cancel** to exit without transferring.

and disable all the ACM-related information. If PCD-MANAGER finds that the account does not support TCP/IP, PCD-MANAGER will automatically disable the option to communicate via a TCP/IP network, therefore allowing communication with the alarm system via a serial COM port or modem.

To import names into the PCD-MANAGER Personnel List with correct formatting, the names must be in a comma delimited 'Last Name, First Name' format. Names with middle initials, the format must be 'Last Name, First Name, MI.' (middle initial ending with a period). Other formats include:

- **Card user format:** 'Last Name, First Name, MI., C'
- **Alarm user format:** 'Last Name, First Name, MI., A'
- **Alarm & card user format:** 'Last Name, First Name, MI., C,A'

### Uploading vs. Importing Considerations

Either transfer method will provide identical results with regard to data (such as Zone Descriptions) stored in both the panel and within .QL9 files. User Names are stored within accounts, and *importing* .QL9 account files may provide more data within PCD-MANAGER, and therefore may be considered the preferred method of transfer.

Before importing accounts, PCD-MANAGER will verify that the Account Type is from a GEM-3200/9600/X255 control panel type. If the account does not support the ACM accessory, PCD-MANAGER will automatically hide

# Communication Setup Overview

## Control Panel Communication

Like PCD-Windows Quickloader software, the PCD-MANAGER software communicates with alarm control panels in all current downloading modes:

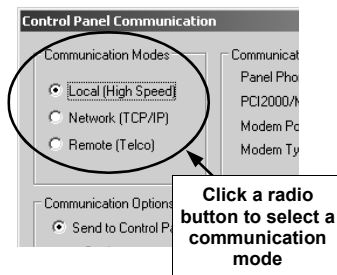
- Locally via a serial COM port (High Speed). A Mini-PCI or PCI2000 is required.
- Remotely via a TCP/IP network (NL-MOD required).
- Remotely via Telephone line (Napco approved modem required).

One of the three modes must now be selected for the installation. Select a mode via the **Control Panel Communication** dialog, as follows:

In the PCD-MANAGER toolbar, click **Communication**, **Control Panel Communication**. The **Control Panel Communication** dialog opens. This dialog changes to suit each communication mode when one of the radio buttons located in the **Communication Modes** area of the dialog (top left) is selected (see image below).

**Note:** The default selection is **Network**, but can be changed in the **Preferences** screen—see page 9.

The pages that follow detail each of the three communication modes. If you have a corporate in-house network, we recommend you coordinate the PCD-MANAGER installation with your IT department. Proceed directly to your selected Communication Mode for setup procedures: For Local (High Speed), see page 31; for Networks (TCP/IP), see page 33; and for Remote (Telco), see page 32.



The fields and selections in the above dialog are as follows:

**Modem Port** - Identifies the communication port for the modem.

**Dial-out Prefix** - This sequence is dialed before the panel's specified telephone number.

**Telephone Number** - The telephone number to which *this* PC's modem is connected ("this PC" = the current PC).

**PCI2000/Mini Port** - Identifies the communication port for the PCI or local communication port. The communication port can be one unused RS-232 serial communication port or USB port / USB to Serial Adapters. The compatible USB adapters for Quickloader for Windows are Belkin F5U103, Keyspan 18HS, USB UMC-100 and FTDI FT8U232AM.

**Modem Type** - The modem manufacturer and model being used for remote communication.

**Modem Location** - identifies if the modem is connected directly to the PCI or directly to the computer.

**Dialing Method** - determines whether pulse or tones are used

**Speaker Volume** - modem speaker volume

**Carrier Detect** - select Fast if the modem supports it

**Call Monitor** - Allows the user to monitor the modem's progress over the modem speaker

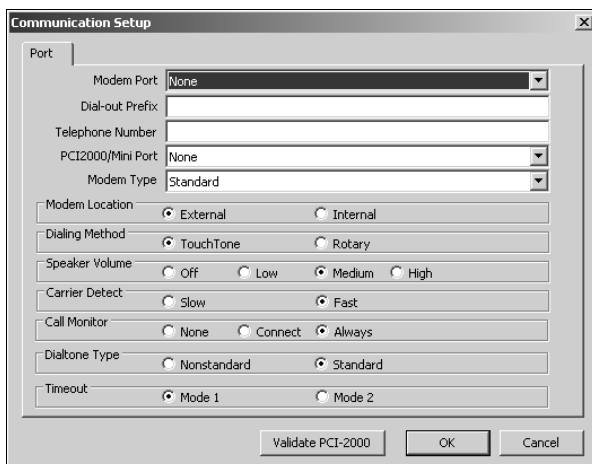
**Dialtone Type** - select Nonstandard if a telephone exchange has a non-standard dial tone.

**Timeout** - The timeout settings for the PCD-MANAGER software to receive data from a device at the other end of a serial connection. The default value should set to Mode 1. If a specific USB to Serial adapter such as Belkin Model F5U003/F5U103 is used for panel communication, the timeout setting should be set to Mode 2.

**Validate Port** button - Tests the PCI2000 interface by energizing the PCI2000 internal relay 3 times (3 clicks are heard).

## Port / Modem Setup

To configure the port or the modem, click **Communication**, **Communication Setup** in the PCD-MANAGER main toolbar. The **Communication Setup** dialog opens:



## NAPCO Quickmodems

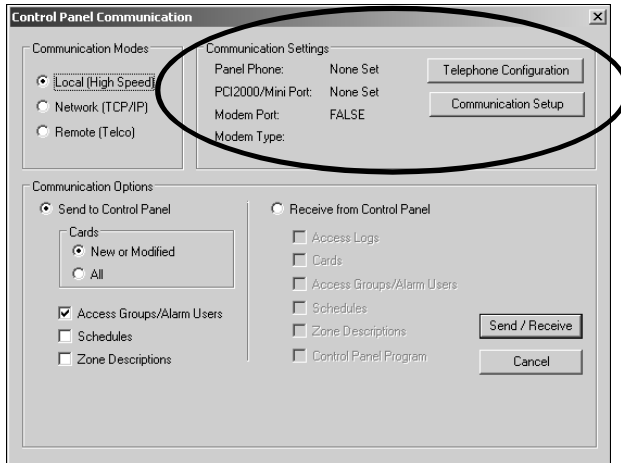
- Practical Peripherals PM14400FX PKT
- StarComm 2400 Data (model 2400E-030)
- Boca (model M1440E)
- Hayes OPTIMA 56K
- Quicktel/Logiccode (model 2814XV-C)
- Standard

# Communication Setup: Local (High Speed)

## Local (High Speed)

In this mode, a direct physical high-speed connection to the control panel is made via a GEM-RS232 interface module. (Refer to GEM-RS232 Installation Instructions WI966 for wiring diagram and procedures).

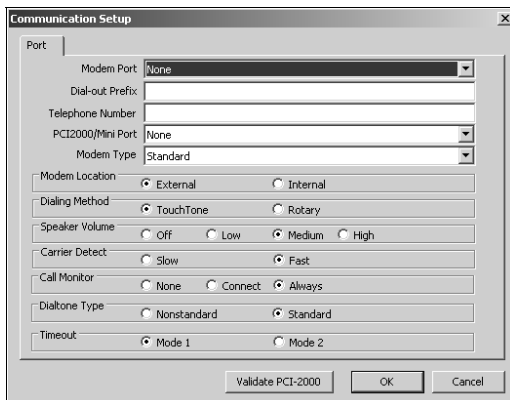
In the PCD-MANAGER toolbar, click **Communication, Control Panel Communication**. The **Control Panel Communication** dialog opens. Click the **Local (High Speed)** radio button, and the **Control Panel Communication** dialog changes as shown below:



This dialog allows you to configure telco settings AND allows you to initiate communications with the panel.

## Communication Setup

In the upper right **Communication Settings** area of the **Control Panel Communication** dialog, click the **Communication Setup** button (or click **Communication, Communication Setup** in the main PCD-MANAGER toolbar), and the following dialog appears:



See WI1066 for information about setting up a NAPCO Quick-Modem, which is a modem that is fully compati-

ble with the NAPCO PCD-MANAGER software.

For full details of all fields and selections, see page 30, **Port / Modem Setup**.

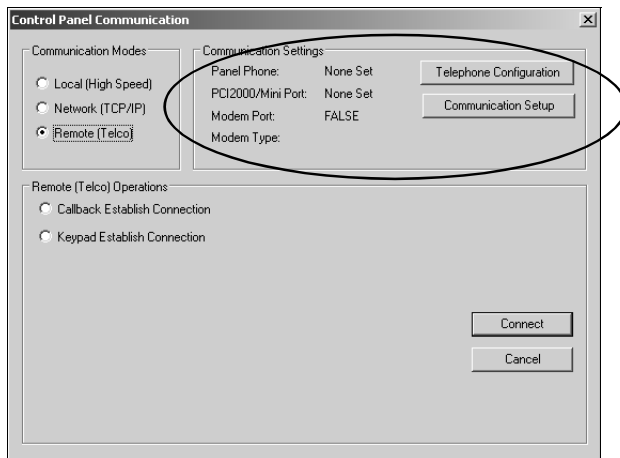
When finished, click **OK** to save or click **Cancel** to exit without saving.

# Communication Setup: Remote (Telco)

## Remote (Telco)

In this mode, connection to the control panel is made via a PCI2000/3000 computer interface and a NAPCO Quick-Modem connected to a dedicated telco line. (Refer to PCI2000/3000 Installation Instructions WI443 for wiring diagram and procedures. See WI1066 for Quick-Modem Installation Instructions).

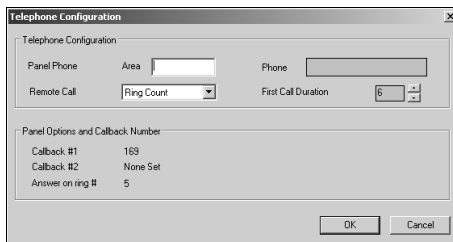
In the PCD-MANAGER toolbar, click **Communication, Control Panel Communication**. The **Control Panel Communication** dialog opens. Click the **Remote (Telco)** radio button, and the **Control Panel Communication** dialog changes as shown below:



This dialog allows you to configure telco settings AND allows you to initiate communications with the panel.

## Telephone Configuration

In the upper right **Communication Settings** area of the above dialog (circled above), click the **Telephone Configuration** button (or click **Communication, Telephone Configuration** on the main PCD-MANAGER toolbar) and the following dialog appears:



In the **Quickloader Telephone Configuration** dialog, enter data in the fields as follows:

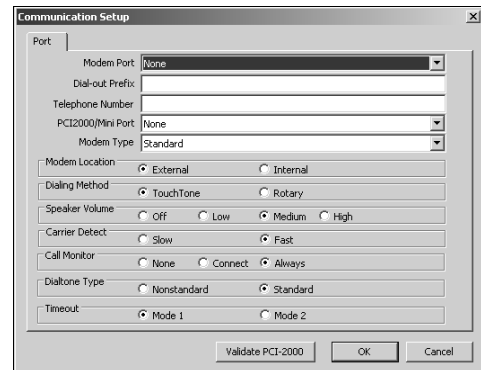
- In the **Panel Phone Area** field, type in the area code and telephone number of the control panel. Only a total of 10 characters are permitted in this field, and if a disallowed character is typed, a warning popup appears (shown at right):
- In the **Remote Call** field, click the pull-down menu to select **Ring Count** or **Second Call**.

- In the **First Call** duration field, either type in the number of seconds or click the buttons to increase or decrease the number. This field is limited to the numbers 0-99.

In the **Panel Options and Callback Number** area of the dialog, data received from existing control panel programming is displayed. When finished, click **OK** to save or click **Cancel** to exit without saving.

## Communication Setup

In the upper right **Communication Settings** area of the **Control Panel Communication** dialog, click the **Communication Setup** button (or click **Communication, Communication Setup** in the main PCD-MANAGER toolbar), and the following dialog appears:



See WI1066 for information about setting up a NAPCO Quick-Modem, which is a modem that is fully compatible with the NAPCO PCD-MANAGER software.

For full details of all fields and selections, see page 30, **Port / Modem Setup**.

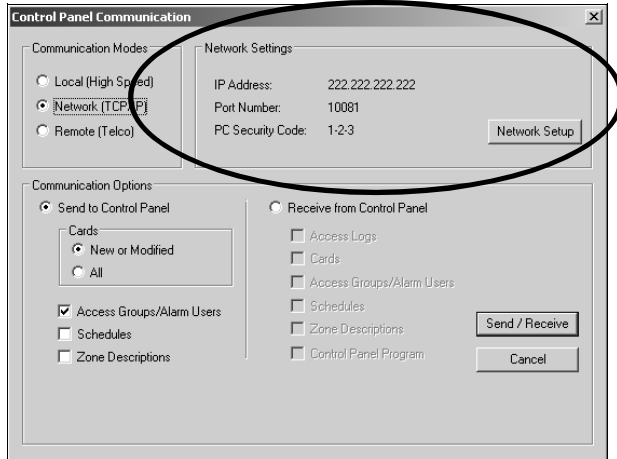
When finished, click **OK** to save or click **Cancel** to exit without saving.

# Communication Setup: Network (TCP/IP)

## Network (TCP/IP)

Communication via a network requires NAPCO's Net-Link™ NL-MOD control panel interface module. Preliminary system preparation is outlined in WI1298.

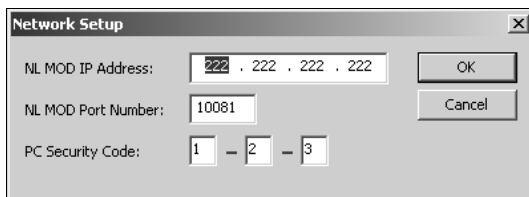
In the PCD-MANAGER toolbar, click **Communication, Control Panel Communication**. The **Control Panel Communication** dialog opens. Click the **Network (TCP/IP)** radio button, and the **Control Panel Communication** dialog changes as shown below:



This dialog allows you to configure telco settings AND allows you to initiate communications with the panel.

## Network Setup

In the upper right **Communication Settings** area of the above dialog (circled above), click the **Network Setup** button (or click **Communication, Network Setup** on the main PCD-MANAGER toolbar) and the following dialog appears:



In the Network Setup dialog, type in the following data:

- **NL-MOD IP Address** - The NL-MOD's static IP Address
- **NL-MOD Port Number** - Set to Default value 10081
- **PC Security Code** - Match with code programmed on the NL-MOD (leave blank if not set)

# Logs

## Access Control Logs

Date/Time	Event	Door	Card User	Card Code
01/01/1970 12:29AM	Access Granted	ACM 1 -- Door 2	User 25	996414
01/01/1970 12:29AM	Access Granted	ACM 1 -- Door 2	User 24	996413
01/01/1970 12:29AM	Access Granted	ACM 1 -- Door 2	User 23	996412
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 2	User 22	996411
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 2	User 21	996410
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 2	User 20	996409
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 2	User 19	996408
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 2	User 18	996407
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 2	User 17	996406
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 2	User 16	996405
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 1	User 15	302399
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 1	User 13	302398
01/01/1970 12:28AM	Access Granted	ACM 1 -- Door 1	User 12	301521
01/01/1970 12:27AM	Access Granted	ACM 1 -- Door 1	User 11	301520
01/01/1970 12:27AM	Access Granted	ACM 1 -- Door 1	User 10	301519
01/01/1970 12:27AM	Access Granted	ACM 1 -- Door 1	User 9	301518
01/01/1970 12:27AM	Access Granted	ACM 1 -- Door 1	User 8	302397
01/01/1970 12:27AM	Access Denied	ACM 1 -- Door 1	User 7	301517
01/01/1970 12:27AM	Access Granted	ACM 1 -- Door 1	User 6	301516
01/01/1970 12:27AM	Access Denied	ACM 1 -- Door 1	User 5	301515
01/01/1970 12:27AM	Access Granted	ACM 1 -- Door 1	User 4	302394

The **Get Access Log** button initiates log upload and opens a window that allows the corporate user to view the control panel Access Control Logs. The **Get Access Log** screen will display, by default, the most recent events first, but the log display can be filtered if needed to remove unneeded events. **Note:** If an alarm panel does not support an ACM, the **Get Access Log** button and screen will be hidden from the corporate user.

Click the **Get Access Log** button and the **Get Access Log** screen opens. Each field in the screen is described below:

- Date/Time** – Displays the date and time of an ACM event in a mm/dd/yyyy mm:hh am/pm format.
- Event** – Displays the description of an ACM occurrence.
- Door** – Displays the description of a door a user has accessed. If an ACM has failed, this field describes the name of the failed ACM plus the area description of door #1 for that ACM module.
- Card User** – Displays the Card Holder name assigned to an access card.
- Card Code** – Displays the card's numeric card code. This number is embossed on the card itself.

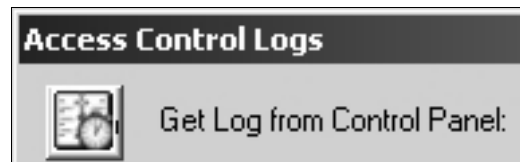
The buttons in the **Get Access Log** screen are as follows:

- Filter Log** - To filter Access logs in PCD-MANAGER, the corporate user must select the "**Filter Log**" button. A "Filter Log" dialog will appear to allow the corporate user to filter the ACM logs in the **Get Access Log** window.
- Print Log** - To print a full Access Control Log, the corporate user must select the "**Print Log**" button.
- Save Log** - To save a full Access Control Log into a text file, the corporate user must select the "**Save Log**" button.
- Get Log Now** - To upload a full Access Control Log from an account, the corporate user must select the "**Get Log Now**" button.
- Purge Log** - To clear stored Access Control Logs in PCD-MANAGER, the corporate user must select the "**Clear**

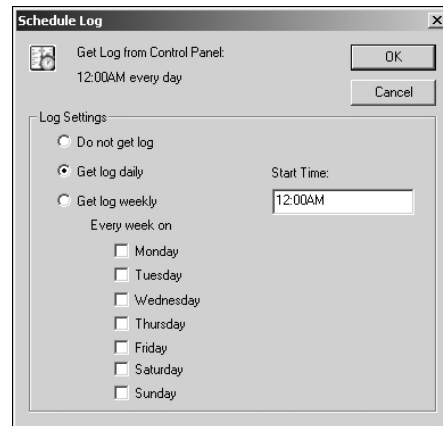
**Log**" button. Note that this will *not* clear the control panel Access Log data.

The last log that was uploaded into PCD-MANAGER will remain available to the corporate user for viewing until the next time an event log is uploaded. In addition, the automatic daily or weekly event log uploads are archived to an event log folder in the PCD-MANAGER installation directory.

## Automatically upload the Access Log



The **Get Log from Control Panel** button (located in the upper left corner) allows you to configure when the Access Log is to be automatically uploaded from the control panel to PCD-MANAGER. Click the button to open the **Schedule Log** dialog, as shown below:



In the **Schedule Log** dialog, set the Log Settings by first selecting one of three radio buttons, described below:

- **Do not get log** - Select to disable the Access Control Log schedule. No logs will be retrieved from the control panel.
- **Get log daily** - Select to retrieve Access Control Logs every day of the week initiating at the time typed in the **Start Time** field.
- **Get log weekly** - Select to retrieve Access Control Logs each week on the day(s) selected, and at the time typed in the **Start Time** field for each day selected.

# Logs (cont'd)

## Access Control Log Events

Listed below are the 14 ACM-related events that are logged. Some events are written to the **Access Control Log**, and other events are written to the **Burg Log**. If the feature "**Enable Access Logging into Burg Log**" is enabled (using PCD-Windows Quickloader software), then all 14 ACM-related events are written only to the **Burg Log**. If this feature "**Enable Access Logging into Burg Log**" is NOT enabled, the events will be written to each log as follows:

### ACCESS CONTROL LOG

The **Access Control Log** is limited only to the following events when the feature "**Enable Access Logging into Burg Log**" is NOT enabled ("John Smith" is used for the Card Holder name in the example events below):

1. **Access Granted:** ACM n Door n John Smith User Code xxxxxx
2. **Access Denied:** ACM n Door n John Smith User Code xxxxxx
3. **ACM Power Trouble:** ACM n
4. **ACM Power Restore:** ACM n
5. **Close:** Area n John Smith (proximity card only)
6. **Open:** Area n John Smith (proximity card only)

### BURG LOG

The following ACM related events are written to the **Burg Log** when the feature "**Enable Access Logging into Burg Log**" is NOT enabled:

1. **Trouble:** Keypad/ACM n Tamper
2. **Trouble Restore:** Keypad/ACM n Tamper
3. **Trouble:** Keypad/ACM n Fail
4. **Trouble Restore:** Keypad/ACM n Fail n
5. **Close:** Area n John Smith
6. **Open:** Area n John Smith
7. **External Relay n ON** (Scheduled Free Access)
8. **Alarm:** Area n, Zone n (Emergency Free Access)

Note: Do not enable the feature "**Enable Access Logging into Burg Log**" if you are using control panel versions 55 (or later) or else logging entries may be duplicated, thus wasting **Burg Log** space.

You can filter log events (remove unneeded events) listed in the **Access Control Logs** screen. Click the **Filter Log** button and the **Filter Log** dialog opens, allowing you to select specific events for display that match any of the following criteria:

**Date / Time Settings** - Type the **date and time** of ACM events you wish to view. Check on "Display most recent events first" to view the most recent events that match the date and time criteria.

**Types of ACM Events** - Check to select any of the following event types:

- Access Granted
- Access Denied
- AC Fail/Low Battery
- AC Fail/Low Battery Restore
- Open
- Close

**ACM Settings** - Narrow the events by selecting from the pull-down lists as follows:

- **User** - Select the Card Holder who caused the event (displays the Personnel List)
- **Door** - Select the door description (location) where the event occurs.

## Burglar Log

Click **Communication, Get Burglar Log** to initiate log upload and open a window that allows the corporate user to view the control panel Burglar Logs. The **Burglar Logs** screen will display, by default, the most recent events first, but the log display can be filtered if needed to remove unneeded events. **Note:** If an alarm panel does not support an ACM, the **Get Burglar Log** selection and screen will be hidden from the corporate user.

Each field in the **Burglar Logs** screen is described below:

**Date/Time** – Displays the date and time of the event in a mm/dd/yyyy mm:hh am/pm format.

**Event** – Displays the description of the occurrence.

**Door** – Displays the description of a door a user has accessed.

**Card User** – Displays the Card Holder name assigned to an access card.

**Card Code** – Displays the card's numeric card code. This number is embossed on the card itself.

## Log Filtering

The screenshot shows a 'Filter Log' dialog box with the following fields and options:

- Date/Time Settings:** Start Time and Date: 02/21/2007 09:19; End Time and Date: 02/21/2007 09:19;  Ignore Date and Time; Buttons: OK, Cancel, Clear Filter.
- Types of ACM Events:**  Access Granted;  Access Denied;  ACM Power Trouble;  ACM Power Restore;  Open;  Close.
- ACM Settings:** User: [dropdown menu]; Door: [dropdown menu].

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